



# East Renfrewshire Citizens Advice Bureau Weekly Update

17/02/2023

## ERCAB Outreach –

We have increased our staffing levels to accommodate additional local outreach services. Please now refer to list below as some existing days/times have changed:

Barrhead -

Monday & Thursday 10am - 1pm

Include Me 2 Club, 124 Main Street, G78 1SG.

- Mark Parsons & Caitlyn

Friday 10.30am - 12.30pm

Dunterlie Resource Centre, 36A Stewart Street, G78 1AL.

-Stephanie & Grace

Clarkston -

Tuesday 10am - 1pm

Clarkston Library, Clarkston Road, G76 8NE.

-Tracy

Newton Mearns -

Wednesday 10am - 1pm

Mearns Library, 35 McKinley Place, G77 6EZ.

-Aileen

Thornliebank -

Tuesday 2pm - 4pm

Thornliebank Library, 1 Spiersbridge Road, G46 7SJ.

-Rosie

Staff will be available to support local residents during the above times with no appointment necessary.

Clients can also get in contact with the bureau via:

**Email – [ere-bureau@eastrenfrewshirecab.casonline.org.uk](mailto:ere-bureau@eastrenfrewshirecab.casonline.org.uk)**

You can also keep up to date with recent news from ERCAB via our social media platforms. Please feel free to distribute the contact details for our advisers provided on our Facebook page.

Facebook – **East Renfrewshire CAB**

Twitter – **@EastAdvice**

## Good News Story –

After a long 4-year immigration process with the Bureau, one of our client's has successfully obtained British Citizenship.

The client was first supported at the Bureau in 2019 to apply for pre-settled status and again in 2021 for settled status.

The client returned to the Bureau for assistance, in applying to Naturalise as a British National in December 2021 and was successfully granted Citizenship in January 2023.

We are thrilled by this outcome for both our client and our adviser Cara, who has assisted this client since 2019.



## Cost of Living Crisis – Pets

Research from Citizens Advice Scotland states that over 220,000 Scots are having to cut back on pet care because of rising energy prices.

Scottish SPCA offer Pet Aid, which provides essential supplies for dogs and cat owners, at 35 food banks and community projects across Scotland and Dogs Trust UK are encouraging dog owners who are struggling to reach out. Dogs Trust can offer support, training and advice to help keep you and your dog together. You can read the full CAS publication via: [www.cas.org.uk/news/pet-care-cut-back-during-cost-living-crisis](http://www.cas.org.uk/news/pet-care-cut-back-during-cost-living-crisis).

Help can be found at [www.scottishspca.org/pet-aid](http://www.scottishspca.org/pet-aid) & [www.dogstrust.org.uk/how-we-help](http://www.dogstrust.org.uk/how-we-help).