



East Renfrewshire Citizens

Advice Bureau Weekly Update

03/02/2023

Case Study - Benefits

Our client's daughter contacted ERCAB as her father had passed away. Her mother wished advice on how to deal with his Estate, private & state pension & to register his death. They attended ERCAB together to receive advice.

An adviser offered 1st level advice and guidance on all of these matters, referred them to their preferred family solicitor to assist with legal matters and contacted the private pension provider & The Pension Service (DWP) to advise of his death. Client was also referred to ERC to register the death & obtain a death certificate; which would be required to progress his Estate.

A benefit check was carried out and established eligibility for Attendance Allowance (AA). We contacted the DWP Helpline to register the claim & initiate an application form. Our adviser then explained the benefit, process & suggested supporting evidence to bring with her to her next appointment for completion of the AA application form.

Client contacted the bureau this week to advise that their Attendance Allowance application has been successful and she has been awarded the Higher payment of **£92.40 per week** and a **backdated payment of £739.20**.

Our client is absolutely thrilled and delighted with our assistance as she had no idea such a benefit existed. The next step, now client is in receipt of AA is assisting our client with a Council Tax Reduction application and Blue Badge application.

ERCAB Outreach –

Reminder to all local residents and fellow organisations that we have recently changed the opening hours of our Barrhead Drop-In sessions with Mark Parsons and Caitlyn.

Monday and Thursday at Include Me 2 Club, James McGuire Building, 124 Main Street, Barrhead, G78 1SG.

Now available 10am – 1pm.

We have numerous outreach services across East Renfrewshire where you can speak to one of our advisers with no appointment necessary.

Contact our office or check out ERCAB social media pages to find out more.

Social Security Scotland –

The Best Start School Age Payment application window for 2022-2023 is closing for new applications on 28th February.

This is a one-off payment of £267.65 aimed towards assisting families in the cost of their child starting their first year of primary school.

You can apply at online, by phone, in person or by post. Please note if you already get Scottish Child Payment for an eligible child then you should get this payment automatically (unless previously opted out of automatic payments).

More information can be found at www.mygov.scot/best-start-grant-best-start-foods or by calling 0800 182 2222.

Good News Story – PIP/ADP

A client with fibromyalgia and mental health issues approached the bureau in September 2021 for assistance making a PIP application. The original form, mandatory reconsideration and appeal were all unsuccessful in securing an award.

The client was then advised to make an Adult Disability Payment (ADP) application in September 2022.

This application was successful in securing the client an award of enhanced DLC and enhanced MOB for five years. This total award represents a **client financial gain of £40,794.00**.

If you or someone you know has made an unsuccessful PIP applications please consider making an ADP application. Our benefits advisers are here to support with this process and appointments can be arranged via 0141 881 2032, or by popping in to the office.

To find out more about Adult Disability Payment by Social Security Scotland, go to www.mygov.scot/adult-disability-payment.

Clients can also get in contact with the bureau via:

Email - ere-bureau@eastrenfrewshirecab.casonline.org.uk

You can also keep up to date with recent news from ERCAB via our social media platforms. Please feel free to distribute the contact details for our advisers provided on our Facebook page.

Facebook – **East Renfrewshire CAB** & Twitter **@EastAdvice**