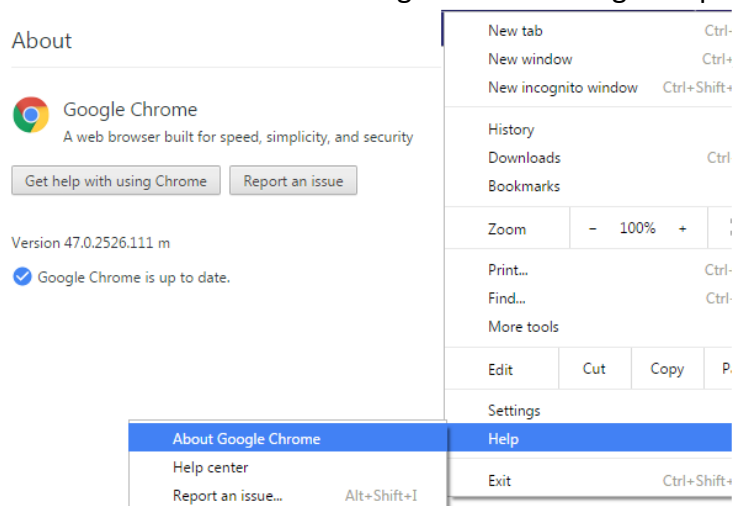


Troubleshooting Nessy Reading & Spelling

1. Use the latest version of Google Chrome to log in at play.nessy.com

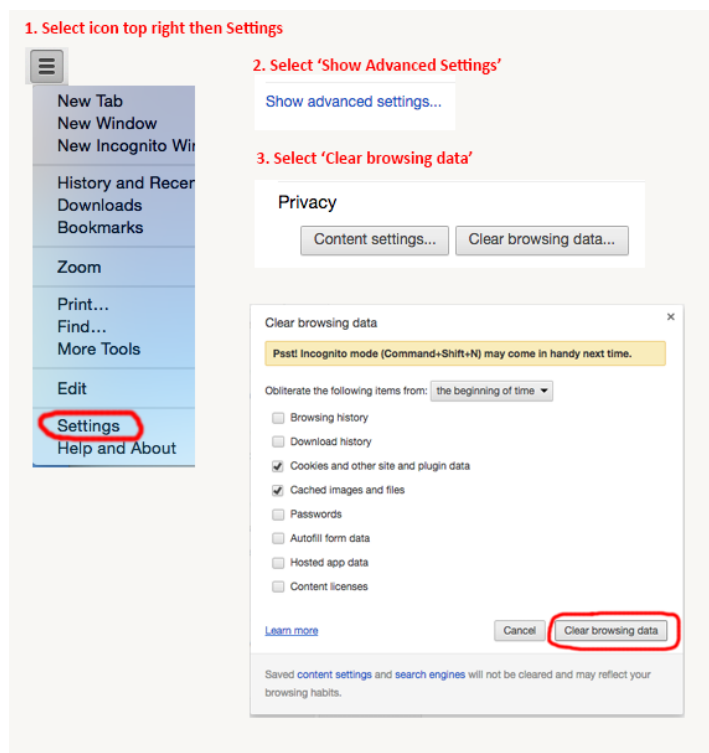


Do not use Internet Explorer



Internet Explorer

2. Clear old browsing data from Chrome.



3. Schools need to ensure that nessy.com is not being blocked.

Ask the IT technician to add the following links as websites that are permitted by the school Internet

*.nessy.com

if it is not possible to approve the whole domain please allow access to:

media.nessy.com

cdn.nessy.com

play.nessy.com

learn.nessy.com