

SQA Results

Information for young people, pupils, parents and carers

Improving life
through learning





The wait is over and your exam results have arrived. Hopefully this is a time to celebrate as you will have received the grades you were hoping for.

If this is not the case, there are a number of organisations that can offer support and this leaflet provides information on what your next steps may be.

School

If you did not get the grades you were hoping for you may be able to change your S5 or S6 course options. It may be that you can re-sit a course or choose an alternative subject to study.

- Get in touch with your school as soon as possible if you feel that you may need to change a course or level.

The SQA have introduced a Results Service for schools. There are two Results Services:

- The Exceptional Circumstances Consideration Service is for candidates who could not sit an exam or who did sit an exam but their performance suffered because of some kind of exceptional circumstance.
- There is also a service known as the Post-results service. This involves either a check of the marks you have been awarded or requesting that the SQA look again at your exam script to see if there has been an error in the way it has been marked. There needs to be a lot of evidence to support this.
- Schools can, if they believe there to be an error in marking, ask the SQA to look again at a pupil's exam script. You will be asked for your permission before this request is made. It is important to know that your grade can go down as well as up.

A marking review can only be requested by the school if:

- Your final grade is significantly lower than the marks and grades you received in all of the assessments you sat over the course of the year. This includes class assessments, coursework and your prelim.
- There is clear evidence that there is a reasonable possibility that an error has occurred with the marking or totalling of marks on your script.
- Your grade is very different to other candidates who have been working at the same level as you.

A marking review cannot be requested by the school if:

- Your final grade is the same as your estimate grade.
- Your final grade is only a couple of marks off what you would have hoped to have achieved.

Although you may feel disappointed not to have received the grades you were hoping for there are a number of alternative routes you can take to help you get to where you want to be.

UCAS (Universities and Colleges Admissions Service)

If you have applied to university then you will have gone through the UCAS system. If you haven't achieved the grades that you needed to automatically secure a place, you may still be able to gain a place through the 'Clearing' system. More information is available on the UCAS website, <http://www.ucas.com/undergraduate/results-clearing>.



Exams Results Helpline

Skills Development Scotland are running an Exam Results Helpline on 0808 100 8000, or you can visit www.myworldofwork.co.uk/examresults. Help and advice is available from careers advisors who have access to information on UCAS course vacancies at universities and colleges. They can also provide information on Modern or Foundation Apprenticeships, employment or volunteering. The opening hours are:

8 am to 8 pm – Tuesday 6 and Wednesday 7 August

9 am to 5 pm – Thursday 8 and Friday 9, Monday 12 to Wednesday 14 August

Young Scot

There is a lot of useful information on the Young Scot website. This includes links to what you can do next and further advice on where to get help and support. You can search for exam results advice here, <https://young.scot/get-informed-national/getting-your-exam-results-whats-next>.

SQA

The Candidate Advice Line will run from Tuesday 6 until Friday 9 August 2019. This will provide general information and answer questions about the Scottish Qualifications Certificate. The Candidate Advice Line operators will not have access to your results. Candidates enquiring about their results will be advised to contact their school or college.

The Candidate Advice Line will be open from 8 am until 6 pm on Tuesday 6 August, and from 8:30 am until 5 pm on Wednesday 7, Thursday 8 and Friday 9 August.

Contact details will be included with the certificate you receive through the post. Alternatively, you can complete a Candidate Enquiry Form on their website at www.sqa.org.uk/candidateenquiryform.

Parents and Carers

The arrival of SQA results marks the end of a demanding time in your child's life. While it is hoped that this has been a positive experience, in some cases, it can be a day when your child does not receive the results they hoped for or needed. If this is the case, it is important to reassure them that there are still many options open to them and it may mean that they take a different route to achieve what they are aiming for.

The information provided in the other sections of this leaflet is also relevant to parents and carers and can help you to support your child at this time.

If your child is continuing at school, they will continue to be fully supported in their learning journey and towards achieving their full potential.





If you need help or this information
supplied in an alternative format
please call 01786 404040.



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