

St. Bride's Primary Nursery Class (Bothwell) Day Care of Children

Ailsa Road
Bothwell
Glasgow
G71 8LP

Telephone: 01698 853709

Type of inspection:

Unannounced

Completed on:

15 November 2019

Service provided by:

South Lanarkshire Council

Service provider number:

SP2003003481

Service no:

CS2003015342

About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com

This service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

St. Brides Nursery Class is a service provided by South Lanarkshire Council. It is a purpose built nursery within the ground of St. Bride's Primary School in Bothwell.

The nursery is registered to accommodate 54 children aged from three years to those not yet attending primary school. The children have a mixture of attendance patterns including morning/afternoon sessions and full time. There are currently 80 children accessing the service.

The accommodation consists of an open plan playroom with direct access to a large outdoor area, toilets and cloakroom. Children have access to areas within the school including dining hall gym and library.

The aims of the service are to provide a "Warm welcome to each individual child and family and always provide a warm and caring environment within which all children can learn and develop as they play."

We checked the service was meeting the principles of Getting it Right for Every Child (GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parents to work with the services that help them. There are eight wellbeing indicators at the heart of GIRFEC: safe, healthy, achieving, nurtured, active, respected, responsible and included. They are often referred to as the SHANARRI wellbeing indicators.

What people told us

We spoke with many of the children over the course of the inspection. Through observations and discussions, it was very clear the children were very happy and settled in the care of staff. They fully engaged in a wide range of activities of their choice. Some children were excited to speak with the Inspector asking her questions and telling her about their favourite activities and experiences at the service. Comments included:

"I like to play with my friends when I come to nursery."

"My best thing is going outside to play."

"I like making things with the playdough."

"My favourite is drawing pictures."

"I like doing everything at nursery."

"I like snack time as you get nice fruit to eat."

"I have really good fun at nursery."

"I like eating my lunch with my friends."

"We do lots of fun things with the ladies."

During the inspection process we seek feedback from parents who use the service via care standards questionnaires. We sent eighteen questionnaires to the service to distribute to parents/carers of children who used the service, twelve of which were returned before the inspection. Feedback was very positive with all parents telling us they were very happy with the quality of care their child received and the positive impact attending the nursery had on their children's development and learning. Comments included:

"My child is extremely happy in this nursery, he moved from another nursery to this one and he appears to be a different child - he is happy and confident and misses nursery when he is on holiday. This nursery has been a very positive experience for him."

"St. Bride's is a fabulous nursery. The facilities are second to none and the staff are amazing at their job."

"St. Bride's is the best nursery ever. The staff are exceptional and the quality of care is beyond amazing."

"St. Bride's Nursery offer one of the best support systems I have experienced. The relationship between staff and children is so strong and has made my child's transition to this nursery flawless. We were reassured at all stages and this has continued now she is settled. I cannot praise the staff enough."

"Our whole family (including grandparents) continue to be impressed, delighted and assured by my child's experience at St Bride's. The staff team have created a wonderful, nurturing and stimulating environment. There isn't any aspect that we could ask for more of - physical activity, outdoor experience, equipment, snacks and fun. All these things get a big tick. Most importantly I feel our child is truly cared for which is a critical element of pre-school. Our child is thriving here."

"All the nursery staff are fantastic. They really take the time to get to know the children. They are friendly and fun and actively inform parents of what is happening with their children. My little one loves coming to nursery. There is so many activities and toys for her to play with."

"It is such a fun environment for my child to be in, having fun while learning. Staff are great at getting to know the parents too. There is always a friendly welcome and they are so easy to speak to."

"I am delighted with the nursery. I have complete confidence in the staff and they have an excellent rapport with my child."

"This nursery has a great ethos. My child has had a great experience so far. She has made positive relationships with the staff and is very fond of them."

"I have seen my child become more confident since coming to nursery and I can only thank the staff for this."

"My child loves and thrives in this nursery. The staff are professional and very dedicated to ensuring standards are kept high. I cannot praise the staff and the surroundings enough."

Self assessment

The service had not been asked to complete a self assessment in advance of this inspection. We discussed the improvement plan for the service which demonstrated clear priorities for improving as well as progress made.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

What the service does well

Management and staff provided a very warm welcome to children and their families. The rich nurturing environment provided helped children to feel safe and secure. The care and support given to the children was excellent.

Staff were motivated, sensitive, skilled and experienced. They provided a child centred and responsive approach to caring for the children which ensured individual needs were met. They participated in daily professional dialogue, observations and communication with parents. They worked in partnership with external agencies which promoted an inclusive and reflective approach to childcare and learning. This resulted in very positive outcomes for the children using the service. One parent told us "We have noticed a very positive impact on our child since starting this nursery, her development has progressed dramatically."

A nursery profile had been developed which highlighted every child in the service and recorded any need they may have. The profile was colour coded which meant staff could see at a glance which child needed support and what kind of support was required. This approach meant that all children could be supported and encouraged to reach their full potential. One parent told us "St. Bride's Nursery offer one of the best support systems I have experienced."

The principles of Getting it Right for Every Child (GIRFEC) were embedded in staff and nursery practice. The service worked with parents to ensure they understood the importance of the wellbeing indicators. For example every month the staff focused on one of the SHANARRI indicators. At the time of the inspection the focus was on being safe. Parents had the opportunity to nominate their child as a Shanarri Superstar by telling the staff what their child was doing at home to keep themselves or someone else safe. Staff then praised and acknowledged the children's achievements. There were two examples of this during the inspection one was using a knife safely with the other about climbing a ladder safely.

Parental involvement and support was excellent. Parents were encouraged and supported to be involved in nursery life and their child's learning and development. A wide range of workshops were provided for parents which included induction, book bug, maths, literacy and how to make the perfect lunchbox. Another example of parental involvement was the play and stay sessions. These provided parents with the opportunity to see the wide range of activities their child participated in and how these experiences could extend their children's knowledge and skills. This helped parents to feel confident to try some of the learning experiences at home. Another example was the use of various activities which the children could take home to share with their

families. This was confirmed by a parent who told us "We are currently enjoying some "home learning" tasks, these have added purpose to our family time and lots of fun for us."

The service Improvement Plan highlighted areas that the management and staff wanted to take forward. This included how best to implement the increase in hours to ensure all children had access to a broad and balanced curriculum and that the quality of early learning and childcare remained high. Staff had reflected and adapted their planning to ensure they were being responsive to children's ever changing needs, interests and preferences.

Parents had the opportunity to share their views about the service in a wide range of ways including feedback wall, coffee morning, meet the teacher, twitter and comments book. These different methods ensured that all parents had an input into the development of the service.

Children also had a voice through daily discussions, evaluating planning sheets and listening week. This resulted in children feeling respected, responsible and included.

What the service could do better

The service should continue to monitor and maintain their excellent standards of care and support given to children and their families.

There were no significant areas for improvement identified during this inspection visit. Through our discussions with management, we feel they and staff are well placed to make further progress on the areas they had identified in their improvement plan.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings
14 Sep 2016	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing Not assessed Management and leadership Not assessed
15 Jan 2014	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
27 Jan 2011	Unannounced	Care and support 5 - Very good Environment Not assessed Staffing Not assessed Management and leadership Not assessed
13 Mar 2009	Unannounced	Care and support 4 - Good Environment 4 - Good Staffing 4 - Good

Date	Type	Gradings	
		Management and leadership	5 - Very good

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