

# Privacy

For information on your privacy rights in relation to this service, please refer to the relevant ParentPay Privacy Notice which is available for parents/carers/pupils and staff from your school, and as part of the parental startup pack.



An introduction to our  
online payment service

[www.parentpay.com](http://www.parentpay.com)

## What does ParentPay do?

- enables you to pay for school trips and other items such as school meals and uniforms online
- offers a highly secure payment site
- gives you a history of all the payments you have made
- allows you to create a single account login for all your children that attend a ParentPay school
- shows you all items available for payment relevant to each of your children
- emails a receipt of your payment to the email address you register
- offers you the ability to set automated email payment reminders

## How does ParentPay help you?

- gives you the freedom to make payments to school whenever and wherever you like
- stops you having to write cheques or search for cash to send to school
- gives you peace of mind that your payment has been made safely and securely
- helps with budgeting; payments are immediate, there is no waiting for cheques to clear
- payments for many of the larger trips can be made by instalments up to the due date
- you never need miss a payment or have insufficient credit with automated email alerts
- ParentPay is quick and easy to use

## How does ParentPay help our school?

- reduces the administrative time and cost spent on banking procedures
- keeps accurate records of payments made by every pupil
- allows for easy and quick refunds to be made back to your account
- improves communication between the school and parents concerning payments
- offers a more efficient payment collection process, reducing the amount of money held on school premises
- helps us improve school-home communication with its integrated email messaging centre

## How do I get started?

We will send you an activation letter containing your activation code to enable you to setup your ParentPay account. If you have more than one child at a ParentPay school/s you can also add children to a single account providing one login for all children at ParentPay schools.