



Kirklandpark Nursery

Duty of Candour Report 2024-2025



What is Duty of Candour?

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future. An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has operated the duty of candour during the time between April 2024 and April 2025.

Kirklandpark Nursery Information

Our nursery class offers 1140 hours and can accommodate approximately 32 children in our 3-5 years playroom. We provide a secure and friendly environment where all our children are given the opportunity to learn through play.

Kirklandpark Vision

It is our vision for every child in Kirklandpark Nursery to achieve their full potential by developing their knowledge and skills through challenging learning experiences in a nurturing, positive and motivating environment where high expectations are set, and success is celebrated.

Kirklandpark Aims

- Provide a safe, nurturing and engaging environment in which our children develop positive attitudes, good self-esteem, resilience and become confident individuals.
- Give children the opportunity to explore emotions, cultures and beliefs to foster respect and understanding for others and themselves.
- Create stimulating experiences which promote positive attitudes towards learning, independence, intellectual development and enquiring minds.
- Enable all children to access an inclusive education that provides support and challenge to encourage them to fully develop their skills and talents for life, learning and work.
- Work in collaboration with partners (parents, carers, local / wider and learning community and other agencies) to enhance and support learning opportunities, share good practice and facilitate smooth transitions, enabling them to become effective contributors in society.



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Duty of Candour Key Principles

- Providing health and social care services is associated with risk and there are unintended or unexpected events resulting in death or harm from time to time.
- When this happens, people want to be told honestly what happened, what will be done in response, and to know how actions will be taken to stop this happening again to someone else in the future.
- There is a need to improve the focus on support, training and transparent disclosure of learning to influence improvement and support the development of a learning culture across services.
- Candour is one of a series of actions that should form part of organisational focus and commitment to learning and improvement.
- Transparency, especially following unexpected harm incidents is increasingly considered necessary to improving the quality of health and social care.
- Being candid promotes accountability for safer systems, better engages staff in improvement efforts, and engenders greater trust in patients and service users

How many incidents happened to which the duty of candour applies?

In the last year, there have been no incidents at Kirklandpark Nursery to which the duty of candour applied

Duty of Candour Record 2024/2025

Type of unexpected or unintended incident	Number of times this happened
Someone has died	0
Someone has permanently lost bodily, sensory, motor, physiologic or intellectual functions.	0
Someone's life expectancy becomes shorter because of harm.	0
A person needing health treatment in order to prevent other injuries.	0
A person needed health treatment in order to prevent them dying.	0



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Information About Our Policies & Procedures

Where something has happened that triggers the duty of candour, our staff report this to the nursery manager (Mrs Dawn Laing- Headteacher) who has responsibility for ensuring that the duty of candour procedure is followed.

The manager records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, the manager and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

Where appropriate, contact will be made to relevant families and/or service users.

Following the incident, the manager and staff will schedule a learning review. This allows everyone involved to review what happened and identify changes for the future.

Further Information

This report will be displayed within our setting and on our website. If you would like more information about our Duty of Candour report, please contact us:

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