

Google Classroom – Creating a new Google Profile

The longer we work with Google Classroom, the more adept we are becoming at resolving some key issues. The main one that has cropped up recently is the difficulty that arises when another google account is already linked to the device being used.

Why is this an issue?

We have set up your child's google classroom using their glow log-in details. Therefore, they will only be able to access GC with these. You will not be able to access their class using your own google details or profile.

I have logged into glow, why is it still not working?

Your device will automatically default to the google address you have set up on it, unless you add another account with the glow details.

I am being asked for a class code, but this still does not work.

The class code will not work if you are still not on the correct google account. If you are on the correct account, you do not need the class code. If you are being asked for this, there is a problem!

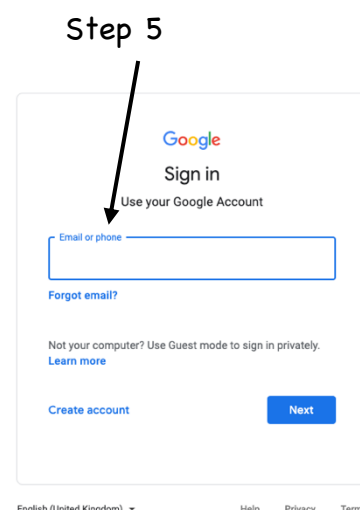
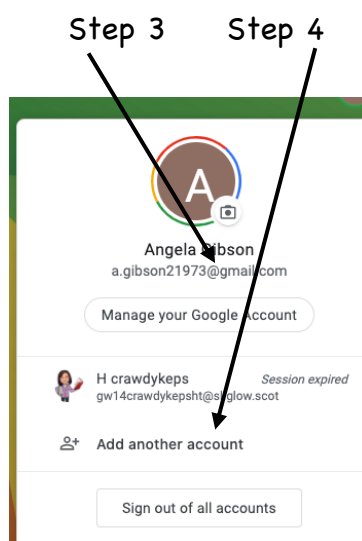
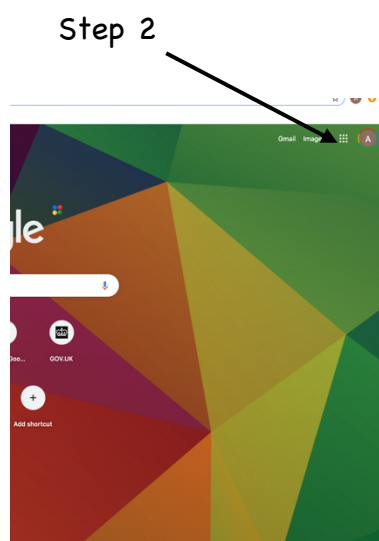
This sounds too complicated!

It does, but it isn't! Trust me. I may well be the least IT-savvy person you know, but even I can do this! I am going to tell you how I have learned to do this (there may be other ways, but these methods seem to have worked for everyone we have helped!)

Let's get started!

A. Working on a laptop or computer

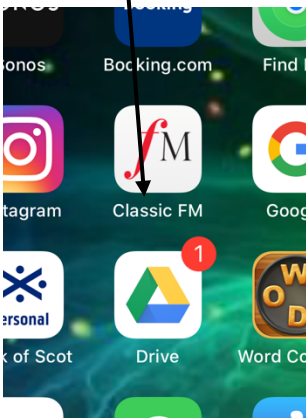
1. Open Google Chrome.
2. Click on the small icon at the top right to show your google account details.
3. When this opens, you will see your google email address/account. If it doesn't end with 'glow' you are in the wrong google profile and your google classroom will not work.
4. Click 'Add another account'.
5. Where it asks for the email, enter your child's glow email, ending @sl.glow.scot
6. Click 'next' and you will be taken to the page to enter the glow username and password. Once you have done this, your new google profile is set!



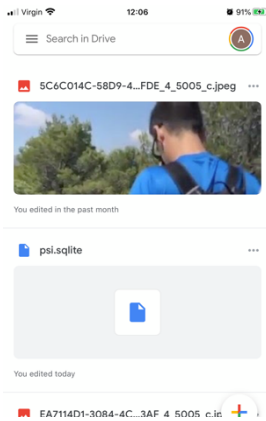
B. Working on a phone or tablet

1. Open the google drive app (if you don't have this, I recommend getting it from the app/google play store).
2. Follow steps 2 to 5 above.

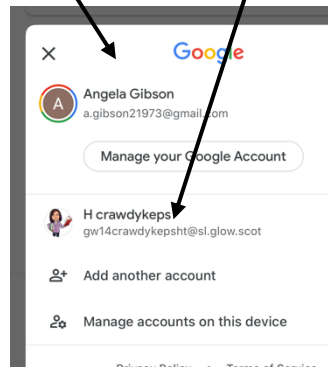
Step 1



Step 2

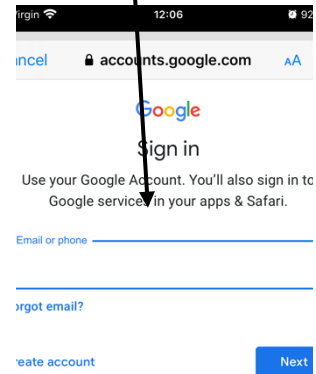


Step 3



Step 4.

Step 5



C. Getting onto Google Classroom from my laptop or computer

1. Open a google chrome page (if you use another browser, it makes no difference).
2. Check you are in the correct google profile by clicking the icon at the top right again.
If you are in your personal google profile, just click the one that ends @sl.glow.scot to change to this one.
3. Search for 'glow login' and select 'RM Unify'
4. Put in the usual glow log in details and this will take you to the launch pad.
5. Select Google classroom.

D. Getting onto Google classroom from my phone or tablet

1. I totally recommend the Google Classroom app, which can be downloaded from the app/google play store free of charge.
2. Once you have downloaded this, open it up.
3. Check your icon at the top right and ensure you are on the correct google profile.
4. Enter your log in details for your classroom.

And that should be it! Any issues at all, just email the school:

office@crawforddyke-pri.s-lanark.sch.uk

Someone from the tech-team will get back to you!

