

Travel and Tourism

National 4 and National 5



AWARD RECEIVED

- National 4 Travel and Tourism is an SVQF Level 4 course.
- National 5 Travel and Tourism is an SVQF Level 5 course.

The National 5 Skills for Work: Travel and Tourism Course is an introductory qualification in travel and tourism. It develops the skills, knowledge and attitudes needed for work in the travel and tourism industry (which will also transfer to many other careers too).

ENTRY LEVEL – What do I need to do it?

- You **do not need to have done Social Subjects Electives** to do National 4 or 5 Travel and Tourism.
- **Anyone** can choose National 4 or 5 Travel and Tourism at the end of S3 or beyond and most pupils will be able to do National 4 or 5.
- Your S3 teacher will tell you what your recommended level of study would be at the end of S3.
- The topics are the same for National 4 and 5, so everyone will do the same course and a decision about your final level will be made towards the end of the year.

COURSE CONTENT – What will I learn?

There are four units (topics) for National 4 and 5:

Unit 1: employability

In this unit, you will develop skills to become effective job seekers and employees in the travel and tourism industry. You will learn the skills and qualities needed to be an effective employee and learn about different jobs that are available in the industry.



Unit 2: Customer Service

In this unit, you will develop the skills and knowledge to enable you to meet the needs of customers. You will learn to promote a range of products and/or services from the travel and tourism industry and apply this to customer issues.



Unit 3: Scotland

In this unit, you will develop your knowledge of travel and tourism in Scotland and the skills required to meet the needs of customers. You will learn about different tourism locations, current travel trends and carry out an investigation of travel and tourism in Scotland to meet customers' holiday needs.



Unit 4: UK and Worldwide

In this unit, you will develop your knowledge of travel and tourism in the UK and elsewhere in the world and the skills required to meet the needs of customers. You will learn about different tourism locations, current travel trends and carry out an investigation of travel and tourism in Scotland to meet customers' holiday needs.



TEACHING METHODS – What will I do?

In the Social Subjects department we use a variety of teaching methods. You will be working as an **individual** much of the time, but often, also, in **pairs**, **groups** or as a **whole class**. You will look at **pictures**, **maps**, **graphs** and **photographs**, **watch short clips** and have lots of **discussion** to help aid understanding. You will be given opportunities to create **presentations and posters**, to use **ICT** and take part in **research and investigations**. You will, of course, be doing some **reading and writing**, but your teachers will aim to make your learning as **active and fun** as possible. There are lots of opportunities to apply your learning to real-life-style scenarios too.



ASSESSMENT

	National 4	National 5
Unit Assessments	You will have to pass an assessment for each of the four units. This assessment could be anything from a poster, to a talk to a test. This will be marked by your teacher .	
Exam	There is no end of course exam for National 4 Travel and Tourism . If you pass all four unit assessments, you will be awarded a National 4.	There is no end of course exam for National 5 Travel and Tourism . If you pass all four unit assessments, you will be awarded a National 5.

PROGRESSION IN THE SENIOR PHASE

A National 4 pass could lead to National 5 in S5.

A National 5 pass could lead to Higher in another subject in S5.