

# Internet Not Working?

If your internet is not loading websites or apps are not working, try the following:

1. Open the **Settings app** and select **General** from the menu on the left
2. In the new menu that has popped up select **Transfer or Reset iPad** choose **Reset** and then **Reset Network Settings**
3. Enter **your passcode** when prompted and wait for the iPad to turn back on
4. Open **safari** and try to open a website or two. This will bring up the following box:
5. Tap on settings
6. Type in the proxy settings e.g. **cluster5\lholliday509** then enter your password.  
(Make sure you use a backslash \ after cluster5)

