

Duty of Candour Report

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Straiton Early Years Centre has operated the duty of candour during the time between 1 April 2020 and 31 March 2021. We hope you find this report useful.

1. About Service

Straiton EYC is a local authority nursery for up to 10 children aged 3-5 at any one time. We provide early years education and wrap around care from 9.00am-3.00pm. We aim to provide high quality learning experiences in both indoor and outdoor learning environments which meet the needs of our service users to ensure all children reach their potential.

How many incidents happened to which the duty of candour applies?

In the last year, there has been 0 incidents to which the duty of candour has applied. These are where the types of incident have happened which are unintended or unexpected, do not relate directly to the natural course of someone's illness or underlying condition.