ooVoo - Guide for Parents and Carers





What is it?

ooVoo is a video chat app. It lets you make video calls, voice calls and send texts to friends and family. To register with the site, you can set up an account with ooVoo or sign up using an existing Facebook account. It is available to download for free and is compatible with many devices including Amazon Fire Phone, Android Smartphone, Android Tablet, iPad, iPhone, iPod touch, Mac, Windows Phone and PC.

It allows users to communicate with their friends and family via a group video chat with up to 12 people - a great way to see people that may live far away. Like other video chat services, it is particularly popular with young people who have hearing impairments as it allows them to chat with others face-to-face.

Privacy settings let you decide if you want to just talk to your friends or with people you don't know.

Does ooVoo have any age restrictions?

Like lots of popular sites, apps and games, ooVoo's Terms of Service say it is for over 13s only. This minimum age is down to American privacy legislation, which states that websites collecting information from children must get permission from their parents. Many popular websites set over-13 age limits so they don't have to comply with this legislation.

If under 13s use ooVoo in the UK, it's a violation of the site's terms and conditions but it's not illegal.

Facebook, YouTube, Instagram and many other services also have a minimum user age of 13, often advising parental guidance up to 18.