



What is it?

WhatsApp is a mobile messaging app which allows users to exchange messages using existing phone contacts without having to pay text message fees. WhatsApp Messenger is available on most mobile devices including iPhone, BlackBerry, Android, Windows Phone and Nokia. WhatsApp users can create groups and send each other unlimited images, video and audio messages.

How much does it cost?

For all phone types, WhatsApp is free to download and try for the first year. Afterwards, you have the option of extending your subscription for **£0.69** per year.

WhatsApp uses an Internet connection using 4G or Wi-Fi to send and receive messages to your contacts. As long as the user hasn't exceeded the data limit or is connected to a free Wi-Fi network, messaging over WhatsApp should not cost extra.

Does WhatsApp have any age restrictions?

As part of its Terms of Service, WhatsApp's **minimum age of use is 16 years old**. By using WhatsApp, a user agrees to provide certain personal information such as their mobile phone number, billing and mobile device information.

If WhatsApp learns that identifiable information of a child under 16 has been collected on the WhatsApp Site or WhatsApp Service, then WhatsApp may deactivate the account.

Should I be concerned about WhatsApp as a parent/carer?

WhatsApp is a great way for young people to socialise with their friends.