

Educational Services

Director of Education: Lyndsay McRoberts

Head Teacher: Rachael McCallum

School address: St Cuthbert's Primary School, Maybole Community Campus, Kirkoswald Road, Maybole, KA19 8BP

Tel: 01655 885807/01655 882349

StCuthberts.Mail@south-ayrshire.gov.uk

Our Ref: RMcC/AC

Date: 26/08/25



Dear Parent/Carer,

Improving Communication with Parents – Eduspot



In line with many other schools in SAC, our school is using a communications application which allows us to send a message to groups of parents quickly and easily, whilst also being able to see that these messages have been correctly delivered to you.

Nothing can replace a telephone call when it is needed and so text messaging and emails will only be used in appropriate situations. Examples of this might be:

- Absence notification, Emergency closure, late buses – by text
- Changes to school meetings or events
- Cancellation of after school activities
- Class trip reminders
- Reminders for notes when pupils are absent

Many parents have already provided us with their mobile telephone number and e-mail address, but to allow us to make the best use of this facility, it is important that you keep us updated with any changes. We will contact you soon if any of this information is missing. Should you not be able to receive the information via text or email, hard copies will be available from the school office.

We would encourage you to download the **Eduspot app** which is free of charge to you and can be installed on your mobile phone or tablet. If you download the **Eduspot app** this also means that you will be able to send and respond to any of our messages, free of charge.

If you have children in different schools and those schools also use **Eduspot app**, you will be able to view information on multiple children within the same app. This will reduce/remove the need to send information home in school bags which may be lost or damaged before it is delivered. It will allow you to have a record of all information sent by the school in the same place.

There are also financial and environmental benefits such as a reduction in photocopying and paper costs and staff time. E-mails are free for the school to send therefore we will increasingly use that method of communication, where appropriate. We recognise that there will be times when we require to provide parents/carers with paper copies of documentation but with your support we will aim to reduce this.

Once installed and set up you will be able to see information sent by the school in the app. Please make sure to allow notifications for the app so you can be made aware when you have incoming information. If you have any trouble, please make sure to give the school a call and we can assist.

Yours sincerely

Rachael McCallum,
Head Teacher