

# Thriving Communities Service Lead: Jamie Tait

Thriving Communities
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Our Ref:

Date: 14<sup>th</sup> November 2022



Dear Parent/Carer

#### SOUTH AYRSHIRE YOUNG SCOT NATIONAL ENTITLEMENT CARD (NEC)

We are pleased to inform you that the application for the Young Scot National Entitlement Card through South Ayrshire schools is now available for all pupils from aged 5 years plus to access free bus travel.

Children who are under 11 will benefit from free commercial bus travel throughout Scotland. Children under the age of 5 already travel free so are not applicable.

For those aged 11 or over, the NEC Young Scot is a photographic smartcard offering the following benefits:

- PASS accredited proof of age hologram
- Under 22 free bus travel (under 16's require parent consent)
- Travel discounts for 16–18-year-olds (Train and Ferry services)
- Access to Young Scot information services
- · Lots of discounts and offers
- Young Scot Membership
- Young Scot Young Carers Package for ages 11-18 years
- Access to Young Carers Grant aged 16 to 18 years
- Online Voting
- Find more information at <a href="https://young.scot/the-young-scot-card">https://young.scot/the-young-scot-card</a>

To apply, please click on the following link <u>National Entitlement Card - My South Ayrshire</u> (<u>south-ayrshire.gov.uk</u>) Once you open the application form, please select one of the two following options:

- **Under 11** pupils from age 5 who have not reached their 11<sup>th</sup> birthday (*Please note this card will expire on the child's 11<sup>th</sup> birthday*)
- New Under 16 pupils who are aged 11 or over
  - Please ensure a photograph is attached (see below for details)
  - o Please tick YES if you wish free travel to be added (leave blank if not required).

The online application will enable parents to provide consent for those under 16 years without requiring proof of ID.

If you wish to apply for either of the above NEC Cards, please ensure that you submit your application (with a photo for any applications aged 11 or over) by Friday 25<sup>th</sup> November 2022.

If you are unable to complete the online form, please contact 0300 123 0900 or email <a href="mailto:YoungScot@south-ayrshire.gov.uk">YoungScot@south-ayrshire.gov.uk</a> for advice. The Thriving Communities Team will be delivering a range of school lunch time drop ins and community drop ins within South Ayrshire Libraries to provide support in the application process. Dates will vary (keep a look out on Young Scot South Ayrshire/South Ayrshire Libraries Facebook) but there is a regular drop in at Ayr Library every Tuesday from 3:30pm to 4:30pm.

Please note that as this application process is now open to all pupils across South Ayrshire there is a high volume of applications being received. The timeline for receiving the card could take up 12 weeks and the card will be delivered to the pupil's address. If you urgently require access to the card, we advise attending one of our community drop ins to process your application, reducing the wait time.

#### Your personal information – how we process and protect

Organisations that collect and process your personal information have a responsibility to ensure your personal information is protected and handled in line with data protection legislation. Data protection is all about keeping you and your personal information safe and secure.

To understand how your personal data will be used please see our privacy notice – <a href="https://www.south-ayrshire.gov.uk/privacy-notices/">https://www.south-ayrshire.gov.uk/privacy-notices/</a>. If you would like a hard copy of this notice, please contact the school who will arrange to have a copy sent to you.

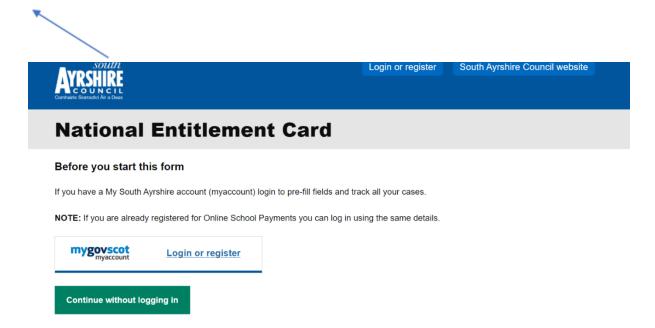
Yours sincerely

South Ayrshire Young Scot Team YoungScot@south-ayrshire.gov.uk 0300 123 0900

#### **Guidelines for NEC application and attachment of photo**

### How to apply:

The link for NEC and free bus travel, is as follows: <u>National Entitlement Card - My South Ayrshire (south-ayrshire.gov.uk)</u>



Please note you can continue without having or logging into a mygovscot my account. You can click continue without logging in



## **National Entitlement Card**

⟨ <u>Back</u>
What type of application are you making?
New under 16
New 16 and over
Replacement under 16
Replacement 16 and over
Continue

The next few sections are for your child's and parent details. Please ensure you select the school, and you provide your contact details.



YOU MUST TICK IF YOU WISH FOR FREE TRAVEL ADDED, IF YOU NOT WISH FOR FREE TRAVEL THIS LEAVE BLANK

### Taking a photo:

The photo of the child must have:

- White background
- Pupils must remove school tie/blazer any school identifiers.
- Passport photo style of shoulders up (but they are allowed to smile)

Attaching a photo:
Please select the above section, by selecting the Young Scot logo it enables your child to access a range of discounts and benefits through Young Scot, and the "PASS" Hologram is used a proof of age.

Please ensure the above section is agreed and parent/carer name provide to enable the free bus travel to be added.

Finally, if you require any assistance, please the don't hesitate to contact the South Ayrshire Young Scot Team on <a href="YoungScot@south-ayrshire.gov.uk">YoungScot@south-ayrshire.gov.uk</a> or call 0300 123 0900 to support with the application process, if online is not an option.