



Kingcase Early Years Centre

Family Survey – April 2025

'Soaring to Excellence'

Compassion Honesty Respect

The results below are taken from our annual Parent/Carer Survey. The questions asked to cover a range of areas. The Team at Kingcase then use this information to support us planning for continuous improvement.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know.
My child enjoys being at Kingcase EYC	20	25	0	0	0
Staff treat my child with respect	33	12	0	0	0
I feel that my child is safe at this setting	33	12	0	0	0
My child's behaviour is managed effectively	30	15	0	0	0
The child helps my child to feel confident	32	12	0	0	1
I feel that the staff really know my child as an individual	32	11	1	0	1
The learning experiences my child has at the setting are at the right level for them	29	15	0	0	1
My child's learning and development is well supported by the staff in the setting	30	13	1	0	1

My child is encouraged to be healthy and to be physically active	31	14	0	0	1
The setting supports my child's emotional wellbeing	31	13	0	0	1
My child is making good progress at the setting	31	14	0	0	0
I received helpful, regular feedback about how my child is learning and developing e.g. informal feedback, reports and learning profiles	29	14	1	0	1
The information I receive about how my child is learning and developing is shared with me when I request it	31	14	0	0	0
I understand how the setting monitors my child's progress in learning	30	13	0	0	2
The setting gives me ideas on how to support my child's learning at home	30	11	1	0	3
The setting organises activities where my child and I can learn together	29	13	0	0	3
The setting takes my views into account when making changes	26	14	1	0	4
I feel comfortable approaching the setting with questions, suggestions and/or a problem	33	11	1	0	0
I feel encouraged to be involved in the work of parent groups	27	12	4	0	2
I am kept informed about the work of parent groups	24	14	3	0	4
The setting is well led and managed	34	9	1	0	1
The setting encourages children to treat others kindly and with respect	32	12	0	0	1
I would recommend the setting to other parents	33	11	1	0	0
My child was well supported as they started at the setting or moved to a new room or group	32	12	1	0	0
Overall, I am satisfied with the setting	35	9	1	0	0

What Parents/Carers said:

You said we do the following things well at Kingcase EYC:

- Enjoy the updates on social media as XX tells me nothing about what he gets up to!
- The staff are great, friendly and super with the kids and the resources they have.
- A fantastic, nurturing staff. Lots of choice and learning opportunities for my child. Plenty of chances to come into the setting and work with my child. I am well informed about my child's progress...I like the termly review of his targets and progress. XX loves the nursery and the staff. He loves playing outdoors each day. Thank you for all that you do.
- My child loves attending Kingcase and has a very good bond with his keyworker. All staff are approachable and all say hello/goodbye, which I think is a lovely gesture. When I have had to speak to staff regarding any problems such as missing items, toileting and speech, the staff are really helpful and eager to help. My child and I will certainly miss the staff when he transitions onto school in August.
- Staff excellent, environment
- I feel that the school does well in so many different areas, all kids have looked happy and excited to be going into nursery which is always a good sign and has done well with my own child as my partner and I have had to drop her off early in the morning and then she goes to after school club and know she is well looked after inside the school.
- The EYC provides my child with a very positive, enriching and responsive environment to learn and grow. His needs are met on every occasion. He is looked after with care and his key worker Mrs Fairbairn is exceptional in her role. She fully commits herself to ensuring all children within the nursery setting are treated and celebrated as individuals.
- Very interactive nursery, plenty for parents to get involved with
- Staff training, with different children that enter there system

- I feel like since she started at Kingcase nursery, she has come on so well. Her speech and confidence has majorly improved. This is down to the nurture and encouragement from the staff within the setting
- Staff are all lovely, always feel I can ask anything about my son's progress.
- Kingcase EYC is a well-managed centre, with helpful, friendly, skilled staff. My child feels safe and well looked after and his emotional needs are being met. My child is making good progress and is very well supported in his learning. We are kept well informed of progress being made and any incident which may occur. Thank you to all staff for giving him a great nursery experience!
- Fantastic nursery with amazing staff
- The genuine care from staff is second to none. The staff know my child very well and seem genuinely devoted to the children's development. The consistency of staffing at Kingcase is what I feel helps hugely with this.
- My daughter looks forward to nursery everyday and I know she is safe and well looked after by all staff. She has come on leaps and bounds in her learning and her confidence is continuing to grow.
- XX couldn't be happier in the EYC. She looks forward to seeing her friends and the staff alike and is fully engaged with activities within the EYC. There are ample opportunities for parent engagement (such as Peep, bookbugs etc) so we can see what happens on a day-to-day basis. There is always plenty of feedback when required.
- Kingcase is a very friendly school staff are always nice and welcoming I am very happy with how XX is enjoying nursery and making new friends
- Warm and nurturing, know my child very well, particularly safe and caring in terms of additional health needs.
- My son enjoys going to nursery and is well supported especially by his teacher Laura Meney. She is amazing.

You said we could do better in the following things well at Kingcase EYC:

- A bit more feedback at pick up time would be great, if they've eaten well, what they had etc as again XX never seems to remember!
- The communication at the school requires to be improved a lot of information is last minute and in too many formats. They have different targets from other schools and evaluate children too early in the school year which leads to upset for families. Deferring is overused and suggested too early for new school within EYC and will impact the kids later on in school when there are a wide variety of ages in primary one. The free play does not allow the key workers to evaluate kids correctly leading to children's targets being incorrect at nursery when compared with at home.
- None
- You are all doing a great job so no improvements.
- Everything is good
- An app for daily updates/photos. Minimal updates on FB group
- With my own child I do feel that she goes to after school club in inappropriate clothing in quite harsh conditions. We have brought this up a couple of times and all appropriate clothing has been put in her bag in case of cold or wet weather
- I know they have a facebook page so maybe more regular daily updates with pics of what the little ones have been up to. Maybe a little message each day to say what has been for lunch, I forget to check the board and when I ask my little girl half the times she says she doesn't know.
- Continue being amazing!
- Nothing – we love Kingcase
- Nothing as I can see right now
- More daily info but happy otherwise

- I know other EYC's have apps that are updated daily with the children's days. This is something I wish this nursery did. I love seeing photos on the Facebook page of what the nursery have been up to so would love to see more of that.
- Keep doing what you're doing - great nursery!
- Can't think of any
- N/A Thanks.
- Thank you for everything you do for my boys and the progress they have made during their time at the centre has been incredible
- N/A
- A bit more feedback on daily activities would be helpful
- Nothing springs to mind. It will be interesting to see how the EYC manages child development in the pre-school year as Amberly will be one of the very oldest in her year group
- Kingcase are an amazing nursery I feel they don't need improvement they are already spot on