People Directorate

Head Teacher: Gaenor Hardy

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Dear Parents.

Re: Annual Parents Survey

We are delighted with the very positive results and comments from this year's parent survey. We received 114 returns, a decrease of 64 from last year.

Questions scoring 90% and above were as follows:

- My child likes being at this school 100%
- Staff treat my child fairly and with respect 95%
- I feel that my child is safe at the school 98%
- The school helps my child to feel confident 98%
- I feel staff really know my child as an individual 91%
- My child finds their learning activities hard enough 92%
- My child receives the help they need to do well
 94%
- My child is encouraged to be healthy and take regular exercise 98%
- My child is making good progress at school 96%
- I feel comfortable approaching the school with questions, suggestions and/or a problem 96%
- I am satisfied with the quality of teaching in the school 95%
- The school is well-led and managed 98%
- The school encourages children to treat others with respect 96%
- I would recommend the school to other parents 97%
- Overall, I am satisfied with the school 98%

Questions where the scores were lower than 80%:

- I receive helpful information about how my child is doing 73%
- School staff help my child develop skills to keep themselves safe online 74%
- The school organises activities where my child and I can learn together 65%
- The school takes my views into account when making changes 78%
- I feel encouraged to be involved in the work of the Parent Council 78%

We will be exploring measures we can put in place to increase these, in particular about how we can provide helpful information on how your child is doing. If you have any ideas on how we could further improve please email the school office, heathfield.Mail@south-ayrshire.gov.uk, FAO Gaenor Hardy.

Yours sincerely,

Gaenor Hardy Headteacher





		strongly agree	agree	disagree	strongly disagree	don't know
1	My child likes being at this school	54%	46%	0	0	0
2	Staff treat my child fairly and with respect	61%	34%	2%	0	3%
3	I feel that my child is safe at the school	60%	39%	1%	0	1%
4	The school helps my child to feel confident	50%	48%	1%	0	1%
5	I feel staff really know my child as an individual	47%	44%	3%	0	6%
6	My child finds their learning activities hard enough	27%	65%	5%	0	3%
7	My child receives the help they need to do well	37%	57%	0	0	6%
8	My child is encouraged to be healthy and take regular exercise	58%	40%	1%	0	1%
9	The school supports my child's emotional wellbeing	40%	48%	2%	0	10%
10	My child is making good progress at school	41%	55%	0	0	4%
11	I receive helpful information about how my child is doing e.g. informal feedback, reports	24%	49%	18%	1%	8%
12	The information I receive about how my child is doing reaches me at the right time	23%	59%	7%	0	11%
13	I understand how my child is assessed	25%	59%	9%	0	7%
14	The school gives me advice on how to support my child's learning at home	27%	58%	12%	0	3%
15	School staff help my child develop skills to keep themselves safe online	25%	49%	3%	0	23%
16	The school organises activities where my child and I can learn together	11%	54%	18%	2%	15%
17	The school takes my views into account when making changes	24%	54%	3%	1%	18%
18	I feel comfortable approaching the school with questions, suggestions and/or a problem	55%	41%	2%	1%	1%
19	I am kept informed about the work of the Parent Council and/or parent association	32%	54%	7%	2%	5%
20	I feel encouraged to be involved in the work of the Parent Council and/or parent association	22%	56%	11%	0	11%
21	I am satisfied with the quality of teaching in the school	53%	42%	2%	0	3%
22	The school is well-led and managed	69%	29%	0	0	2%
23	The school encourages children to treat others with respect	58%	38%	2%	0	2%
24	I would recommend the school to other parents	64%	33%	1%	0	2%
25	Overall, I am satisfied with the school	64%	34%	1%	0	1%

^{82%} of parents said their child had not been bullied and 4 parents who said their child had experience bullying said the school had not dealt with it well (only 2 of these parents left their child's name).

100% of parents of pupils who had joined from another school said they felt their child was supported well.