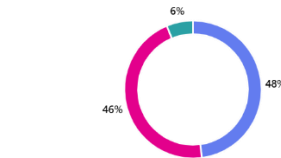


Parent/Carer Survey Feedback October 2026

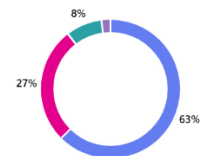
You Said...

94% of parents/carers agree and strongly agree that their child likes attending the

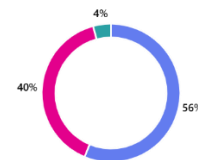


EYC.

90% of parents/carers agree and strongly agree that their child is safe at the EYC.

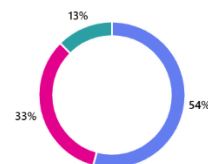


96% of parents/carers agree and strongly agree that their child is treated with love



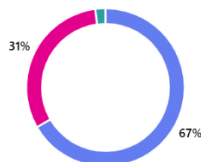
and kindness.

89% of parents/carers agree and strongly agree that their child's learning is well



supported by staff in the centre.

98% of parents/carers agree or strongly agree that the EYC organises times to play



and learn with your child.

We will...

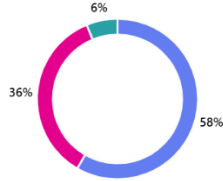
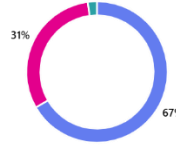
The EYC will continue to share and communicate updates about children through out their journey at Forehill EYC. We encourage parents to share any worries with your child's keyworker or a member of the senior management team.

The EYC would encourage any parents/carers to approach the senior management team if they have any concerns regarding their child's safety.

The EYC staff promote our values of safe, fun, love and kindness in daily practice towards all children in the centre. Our values are embedded in our practice which contributes to the strong relationships we have across the centre.
Look out for your child coming home with an achievement sticker linked to our values.

Staff meet with parents and carers 3 times per year minimum. Firstly, in August/September to complete children's initial personal care plans and develop next steps for learning. These are reviewed to update you on your child's progress by staff and parents/carers in November and again in April/May. Team with the family meetings are also held to support children on STINT bi- annually. If you are concerned or would like an update, please contact your child's keyworker to arrange a time. We have an OPEN NIGHT on 9/11/26 which would also provide another opportunity to discuss your child's learning.

We have listened to your feedback from last year as this something parents wanted more of as they enjoyed our shared learning events so much last year, so we have increased these from once per term to small groups each month. Please remember to sign up for these at the main office. **Dates are provided in our monthly newsletters on the app and on the blog.**

94% of parents/carers feel comfortable approaching the EYC staff with questions, suggestions or concerns. 	We are proud of the strong relationships we have with families across the centre, and our open-door policy supports and encourages anyone to contact the centre to provide feedback, share suggestions or discuss any concerns.
98% of parents/carers agree and strongly agree that the Senior Management Team are approachable. 	Kimberly, Jackie and Angela welcome all parents and carers to approach to provide feedback, share suggestions or discuss any concerns. Each month one of the senior management team hold a ‘Coffee and Chat’ to informally update parents and gather any views. ALL WELCOME!
96% of parents/carers would recommend the EYC to other parents. 	We value this positive feedback if you have any issues then please contact the centre.
We have received such wonderful, kind and heart-warming feedback for question 9 “has any staff member gone above and beyond in their role”. Thank you all so much this has been greatly appreciated by the staff team.	The staff in the EYC will continue to work with and support our families throughout your child’s journey at Forehill EYC.
Parents and carers value the following as positive aspects for children and families: strong honest communication, positive relationships with staff, wide variety of play opportunities indoors and outside, playroom spaces, rich shared learning experiences, warm welcoming atmosphere.	The EYC staff team will continue to provide and build on these for our children and families.
Nearly all parents/carers understand the benefits of outdoor learning but would like more information about how outdoor play supports children’s learning and attainment.	Our outdoor leadership team will include this in November outdoor shared learning sessions.
Parents/carers would like to learn more and develop children’s creativity in maths and numeracy through science experiments and cooking experiences.	Our creativity leadership team will include this in their shared learning experiences and home links.
98% of parents/carers agree and strongly agree that the EYC is welcoming.	The EYC will continue to ensure everyone feels welcome in our centre through building positive relationships with our children and families.
88% percent of parents/carers feel that the centre supports children with their emotions.	The EYC has since had a shared learning event led by our nurture leadership team that demonstrated how the EYC support children with their emotions through our PATHs approach and strategies using “Twiggles.” Parent feedback was amazing and our nurture team will create a resource to be shared on our blog and home links.

Parent/carer ideas and suggestions

Visits to the school/transition	We are extremely proud of the positive transition processes in place for children working closely with Forehill Primary School and other Primary Schools. Our initial meeting with Deputy Head Mrs Mulholland has taken place to review plans and build on this year's transition and we will ensure parent/carer views are considered. Our Transition policy is in the process of being reviewed alongside the primary schools and we will share this once completed.
An app for weekly updates about the learning	A high volume of parents has suggested an app so they can be updated on their child's learning. Our management team are considering this but technology devices for staff to use have to be purchased. We will update you when any progress is made.
List of events for terms	Our monthly newsletters provide updates of important dates, but we will update these with dates further in the year as much as possible.
A couple of parent/ carers suggested more structure and less free play and for children to learn and sit for p1.	Our EYC and Primary one is guided by National documents such as Realising the Ambition that supports the importance of play across early level including Primary one. Routines and structure including small group times are embedded in our day-to-day practice that supports children's curiosity, creativity and development across the Curriculum and this approach follows with them into P1.
A couple of parents would prefer staff to use of second names in line with school.	The EYC will continue to use first names as we feel that this approach works well for all children in the centre and is considered good practice by Care Inspectorate.
Monthly progress meetings.	The EYC will continue with termly progress meetings as this provides time for staff to measure children's progress, however if you have any concerns regarding your child's progress, please contact your child's key worker to discuss.
Play on pedals and include a variety of sports	Play on pedals is a regular experience for the children. Our outdoor leadership team have recently adapted the garden to make a course so that the bikes can be out every day for children to explore.
Should children receive full fat milk.	The EYC is part of the Scottish Milk and Healthy Snack Scheme where children aged two years and over should receive semi-skimmed milk.
Print coloured photos for brilliant books.	The EYC appreciate coloured photos are more aesthetically pleasing; we are happy to review this and have a balance of both but must consider the cost implications when using coloured ink.
Preschool activities/clubs.	The EYC operates from 8am – 5.30pm, however Forehill After School Club (FASC) is available to book or you can buy additional hours for the EYC online.
Getting to know all staff	We appreciate we have a large staff team of 28! To help build relationships across the centre we have regular shared learning events, induction days and our open night.