**Duty of Candour Report**

**Dundonald Early Years Centre**

**Date of Report: 31.03.2024**

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Dundonald Early Years Centre has operated the duty of candour during the time between 1 April 2023 and 31st March 2024. We hope you find this report useful.

1. **About Service**

Dundonald Early Years Centre

1. **How many incidents happened to which the duty of candour applies?**

In the last year, there has been 0 incidents to which the duty of candour has applied. These are where the types of incident have happened which are unintended or unexpected, do not relate directly to the natural course of someone’s illness or underlying condition.

Completed by: Mrs F. Paterson

Position: Head Teacher