

# Duty of Candour Report for Coylton EYC for the period: 1.4.20-31.3.21

## Background

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Coylton EYC has operated the duty of candour during the time between 1 April 2020 and 31 March 2021. We hope you find this report useful.

## 1. About Coylton EYC

Coylton EYC is a children's day care service in Coylton for children aged 2-5. Since August 2020 we have provided the full 1140 hours of early learning and childcare. We aim to provide high quality care and learning for our children. Our staff team put children at the centre and create a safe, fun and nurturing environment where children are valued as curious investigative learners who learn best through Play.

## 2. How many incidents happened to which the duty of candour applies?

In the last year, there has been 0 incidents to which the duty of candour applied. These are where types of incident have happened which are unintended or unexpected, and do not relate directly to the natural course of someone's illness or underlying condition.