

The Information and Advice Team - Your Journey to Financial Wellbeing



South Ayrshire residents can access our services online, by phone or in person, from a range of locations, including schools, community venues and our hub in Ayr.

We can help you to:

- Maximise your income
- Check you are receiving all the welfare benefits you are entitled to
- Apply for welfare benefits, including universal credit
- Appeal a benefits decision that you don't agree with
- Access financial support if you have received a cancer diagnosis
- Check that your employer is paying you correctly

A free, confidential and impartial service

**What
are you
entitled
to?**

**Help to
apply
for
benefits**

**Make
the most
of your
money**

**Help
with
Debt**

Tel- 0300 123 0900



south
AYRSHIRE
COUNCIL
Comhairle Siorrachd Air a Deas
Making a Difference Every Day

Helping you to manage your money:

- Budgeting plans to help you manage your household income and bills
- Home energy support
- Debt advice up to bankruptcy level

How can you contact us?

You can speak to one of our team in person at locations across South Ayrshire. To find out when we are near you check our website

www.south-ayrshire.gov.uk/information-and-advice-hub or follow us on Facebook.

You can also call us on **0300 123 0900** and ask to speak to the Information and Advice Team



Website



Facebook

Are you in Financial Crisis?

If you have no money to buy household essentials such as food, gas, or electricity, the Scottish Welfare Fund may be able to help.

You might also be able to apply for help with items like carpets and white goods when setting up your own home or to continue living there.

To find out more and to apply, go online, www.south-ayrshire.gov.uk/scottish-welfare-fund.

If you do not have online access, you can call **0300 123 0900** and ask for the Scottish Welfare Fund Team.

