

Dear Parent/Carer

In support of Renfrewshire's ambition to provide better communications between parents/carers and our schools, we are excited to launch [Parentsportal.scot](https://parentsportal.scot) - an exciting new initiative which enables and creates a digital relationship between parents, pupils and schools.

The portal is designed to replace the '[schoolbag run](#)', giving parents online access to a range of school-related services. At the heart of the system, is a secure online account through mygov.scot which is referred to as '[My Account](#)'. This is already used in all Renfrewshire schools enabling parents to make payments online via ParentPay.

The first phase of the service will introduce basic information about your school and will allow you to link to your child and update your own, as well as your child's details. On signing up to the portal, you will be able to link to your child and gain access to the services which are currently available. Please note this service is only available to Primary and Secondary children. To link to your child, the data you provide during the sign-up process must match the most up-to-date data that your child's school holds.

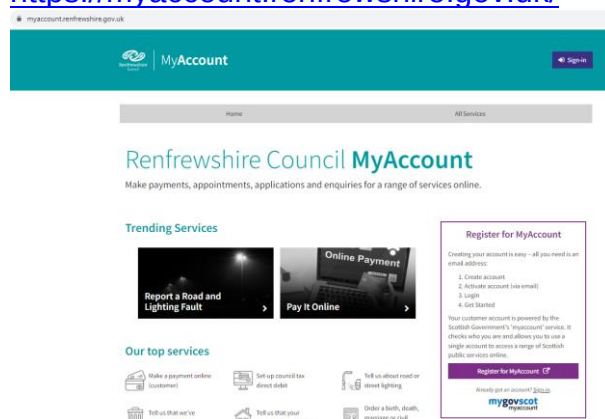
As the portal develops, we look forward to seeing more services introduced in the coming months, such as reporting absences, reviewing attendance, parents' evenings, report cards etc.

To be able to access services in the future, it is important that you **sign up now**, even if there has been no change to you or your child's details since the last time you completed the annual data check form.

Do not have a MyAccount set up

Please visit our website, using the address below and follow the instructions to set up your new MyAccount:

<https://myaccount.renfrewshire.gov.uk/>



Once completed, please click the [ParentsPortal](#) link at the bottom of the [MyAccount](#) page and follow the online guidance to sign up to ParentsPortal and link to your child.

Already have a MyAccount set up

Please visit our website, using the address below and follow the online guidance to sign up to ParentsPortal and link to your child.

<http://www.renfrewshire.gov.uk/schools/parentsportal>

The screenshot shows the Renfrewshire Council ParentsPortal website. The header includes the council's name and a search bar. Below the header, there is a large banner image with the text "ParentsPortal" and a description: "ParentsPortal is an online service for parents and carers where you can access your child's school data, timetables, attendance records, and school reports." Below the banner, there is a video player with the title "ParentsPortal: an online service for parents and carers" and a description: "ParentsPortal is an online service for parents and carers where you can access your child's school data, timetables, attendance records, and school reports." The video player includes a play button and a "Watch on YouTube" link. Below the video, there is a section titled "Check your child's details" and a section titled "How to access ParentsPortal".

renfrewshire.gov.uk/schools/parentsportal

Renfrewshire Council

ParentsPortal

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Check your child's details

How to access ParentsPortal