

What worked well for you as a family?	What could we have done differently?	Is there any additional resources the school could have provided to support you?	Is there any other comments you would like to make?
Everything worked well especially contact with teacher on Seesaw	Nothing. We felt supported by the school	No the school and teachers did really well.	Communication was fantastic! Teacher was great at sending daily work tasks & was easy to upload pictures of the work to show the teacher. Knew exactly what numbers to call if needed too.
The daily tasks on see saw were great!	I found Seesaw app to be troublesome and did not enjoy using it for child's learning. Perhaps a different platform could be tried out?	Yes more printed homework, please	No, Thank you for everything.
Home learning setup and always there if support needed.	Nothing really, you did really well with keeping in contact and supporting families as best as you could.	Again even on a more out of school scenario we were given help and support over even my child's welfare and were reassured and supported in many ways.	Staff were very supportive and always willing to help.
There was no pressure on the kids to complete schoolwork	More paper homework than online	No, my child was given paper copies of things she would need as well as passwords etc for google classroom, sumdog etc.	Like above we felt supported from day one and nothing was too much trouble
Doing as much learning as possible outside, continued support and contact from the school.	Maybe seeing the teachers faces i.e facetime/zoom would have provided a sense of normality.	Under the circumstances I don't think that the school could have provided any more resources.	I appreciated from the bottom of my heart all the efforts, the calls, the video calls, the visits. You did everything you could to keep my child connected. And you succeeded. Thank you.
Spending more time together and learning together.	I feel like all the support and help was given on every way so therefore can't think of anything additional you could have provided.	None that I can think of	I would maybe consider kids that may rely on their school meals who may not be getting much if they are in lock down. If that is something that could be done for them. Hopefully won't have to but if another lock down happens.
That we spent time together.	Sometimes there was a lot of tasks per day which were difficult to balance when working from home. Was reassured that we were to just pick a few and do what we could.	Chromebook or printed student pack	We think the school done everything they could during lockdown. We felt supported not only by Miss Strang but also Mrs Rowley and Mrs McDonald during what must have been a very uncertain time for them as well.
Good contact from the school. Miss Strang in particular made sure communicate with my child . Lots of feedback.	Allowed seesaw instead of Google classroom as it takes ages to load on my laptop and doesn't seem to work on my phone, plus seesaw is much easier to use	More blank workbooks ran out	Great school to work with, has helped build up my child's confidence and is more comfortable within himself at school thanks

What worked well for you as a family?	What could we have done differently?	Is there any additional resources the school could have provided to support you?	Is there any other comments you would like to make?
Just being together we all worked on school pack	Showed the parents how to work the apps and pages needed to do homework/schoolwork.	No we received so much help and assistance and we were very grateful.	Thank you to my child's teacher Miss Galvin and the headmistress Mrs McDonald. The help and support given was far more than we could have asked for and it really did help us very much during a very difficult and stressful few months. Thanks all of St Fergus...was all much appreciated.
The easy access available all day every day if we needed advice or help with school work.	I believe everything what could be done was done in such a difficult times.	We always received mails from my child's teacher, communication between my child -teacher - parents was great and very helpful.	It was a difficult time made a little easier by ongoing contact and support.
Google classroom and phone call check ins	Maybe have the teacher call and speak with the kids via phone or zoom. I think for my child would like to have heard Miss O'Malley's voice or seen her on screen.	At the moment there is no such need.	I think St Fergus did a fantastic job during a very difficult and unusual situation. The support from the class teacher, Mrs Rowley and Mrs Macdonald was amazing. You even visited us at home and made our day! Every day, teaching materials were posted and the social media content was also great. You kept us fully informed with any developments. Thank you!!!
The more active activities as my child enjoyed them more	There was a lot that required online access which we struggled with. We currently don't have a suitable device for him to work online with.	There is no such need at the moment.	Everyone try to do the best during lock down, support and effort all staff are a credible, well done
the constant encouragement given to my child	life or recorded lesson on teams zoom (15min-30min) - welcome, recap, explanation new lesson etc.	Maybe learning tools, like tablets or hand outs	Think all staff within the school worked exceptionally hard during these difficult times. Everyone should be very proud of themselves.
Doing work somedays.	Maybe some video link ups so the kids could see each other		School was as informative as they could have been given restrictions
We spent lots of time together. Kids were happy as daddy was home all this time as he is working late.	Make more of an effort.		My child was at another school during the year school closure.
Having a daily routine and having direct contact with the class teacher via seesaw	List of free educational sites as I signed up to a monthly subscription		The support from St Fergus was outstanding during lockdown we even had a visit to see how the family was doing again what a fantastic school with just amazing staff.

What worked well for you as a family?	What could we have done differently?	Is there any additional resources the school could have provided to support you?	Is there any other comments you would like to make?
Routine and chromebook	It would be nice if children who come earlier (e.g. siblings have an earlier hour) and wait even 15 minutes could enter the school building faster. It's cold and often unpleasant outside.		I was positively surprised when we were visited in our "garden". It proved me how important kids and their well-being is in our school. That was also amazing experience for my child. She was excited for the rest of the day.
Lots of communication from the teacher	More classroom interaction via video link.		
Making our own schedule to do work.	Not much more than they did		
Keeping a routine	Try get as much help from the school		
My child doing what he felt he could and when he wanted to. Towards the end it became very difficult, He wanted to be able to see his classmates and teacher.			
I liked that we have school work every morning ready for my child. She was very happy to do everything, and every day she started at 9, same as at school. It was very important to keep her routine same as before lockdown.			
Trying to have as much fun as possible to distract from what was going on			
I like my children going home together, despite the different ending hours.			
It is convenient for my children to go home together, despite the different end times.			
Loads of crafts to keep busy reading lots of books contact with teachers through school app praise and encouragement and support from teachers was always there just so blessed to have a wonderful school			
It was hectic as I work for the NHS			
Response by School to issues			
SEESAW and Google Classroom	Due to the time constraints that the school was faced with prior to the National lockdown the class teachers decided the best way of communication for their class taking into consideration the age and stage of the children. P1-3 children were all competent in using Seesaw and the P4-7 had the ability to log into google classroom prior to closure. We have now moved all P3-7 onto using Google classroom for their homework with the hope that should there be anymore further school closures all children at those stages will know how to access,		

	upload their work and use the platform with little or no adult support. As the children's ICT skills develop, in particular at the P1 & 2 stage we will start to introduce google classroom so that as a whole school community we are using the same throughout P1-7. When restrictions are lifted we hope to run sessions for all parents to help them understand how to help their child with the digital platforms.
Paper copies	All children were provided with paper copies and in discussion with teaching and support staff throughout lockdown we highlighted where there was a need for more paper copies these were delivered. Should we have to go into another lockdown the school are now more aware of the need to support some of our children with paper copies of work.
Parent information on how to use of APPs	Prior to lockdown the teaching staff did their best to provide the children with the necessary information to help them access their daily tasks as well as information for parents to help them. We are currently developing videos with our Digital Leaders to help parents help their children with getting online to complete their homework tasks etc. Once these are ready they will be posted onto our website and reshared on our social media channels. Children are now more digitally aware as since returning to school in August the staff have worked hard to ensure that the children can log onto glow and access google classroom, they are also able to upload work and send emails.
Use of zoom and Facetime/live lessons	Guidance given to us through Renfrewshire Council was that council staff were not able to use platforms, such as zoom, to deliver live lessons/chat facilities due to the security of these platforms. Where possible some teachers did arrange a class meet via google classroom however only a few children attended these opportunities. Both Staff and children are now more confident in using Google Classroom/SeeSaw and should there be a further lockdown it is something that we would explore.
No suitable device at home/ Chromebooks/tablets could be provided	During lockdown Renfrewshire Council was able to provide schools with some devices. Where a parent indicated they were struggling with the lack of devices in the home via weekly visits/telephone calls the school provided on loan 9 Chromebooks with dongles. Going forward as a school we wanted to ensure that no family feels that they are unable to complete work at home without the suitable materials which is why we sent out the devices survey. The school has a clear understanding of where the need is and now have the ability to support families if there is a requirement as we have purchased more devices for school use and are able to loan laptops/mifi device should a child need to self-isolate or if there is a further lockdown.
Make more of an effort	We are sorry that this was perception of support during lockdown and will continue to work hard to ensure that every child and family feels supported by the school in their child's educational journey.
List of Free Educational Sites	Within your child's pack given to them at the start of lockdown there were a list of free sites and staff only used sites in their lessons which did not require a subscription. We have recently purchased a subscription for Reading eggs for 3 year which your children can now use at home to support literacy.
Entering the school earlier during inclement weather	In relation to the staggered starts we have tried our best to ensure that everyone, including staff and parents, feel safe at these times. Unfortunately, there is no other way to ensure that the 2m physical distancing at the school gate is adhered to and that families enter the school together according to their start times. In order to have the staffing required to supervise children in their classrooms while washing their hands we do gradually allow the children to enter the building prior to their allocated start times and encourage those children who are waiting in the playground to sit under the shelter until their class can enter the building.
Free School Meals	All children who were entitled to a Free School Meal were provided with the monetary value fortnightly by Renfrewshire Council. Any families who were struggling supported by emergency food parcels.