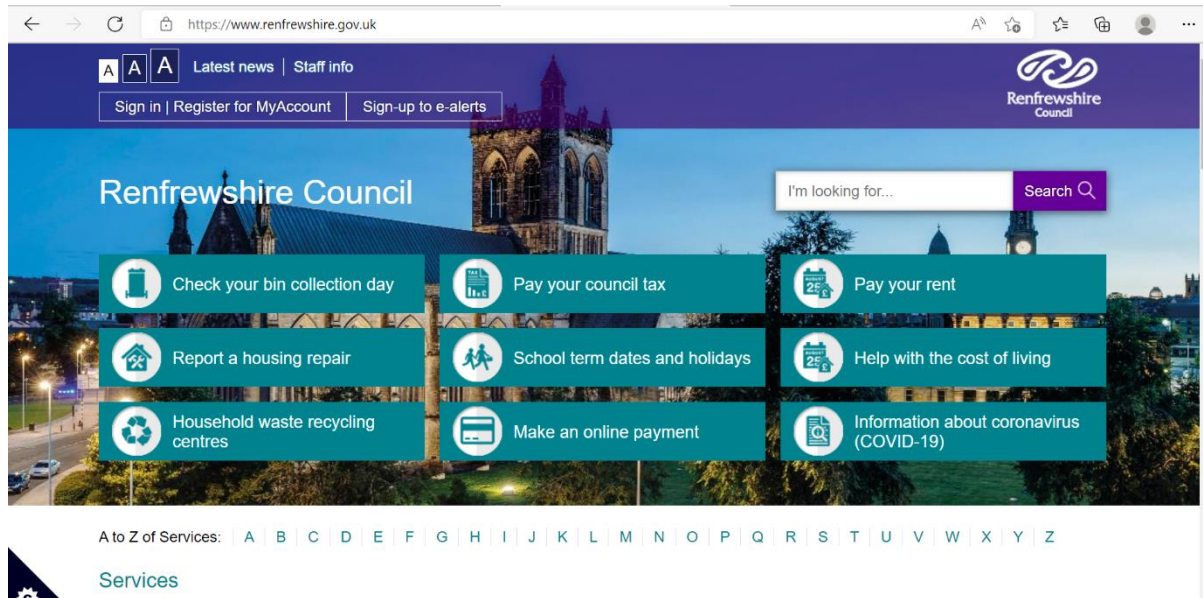
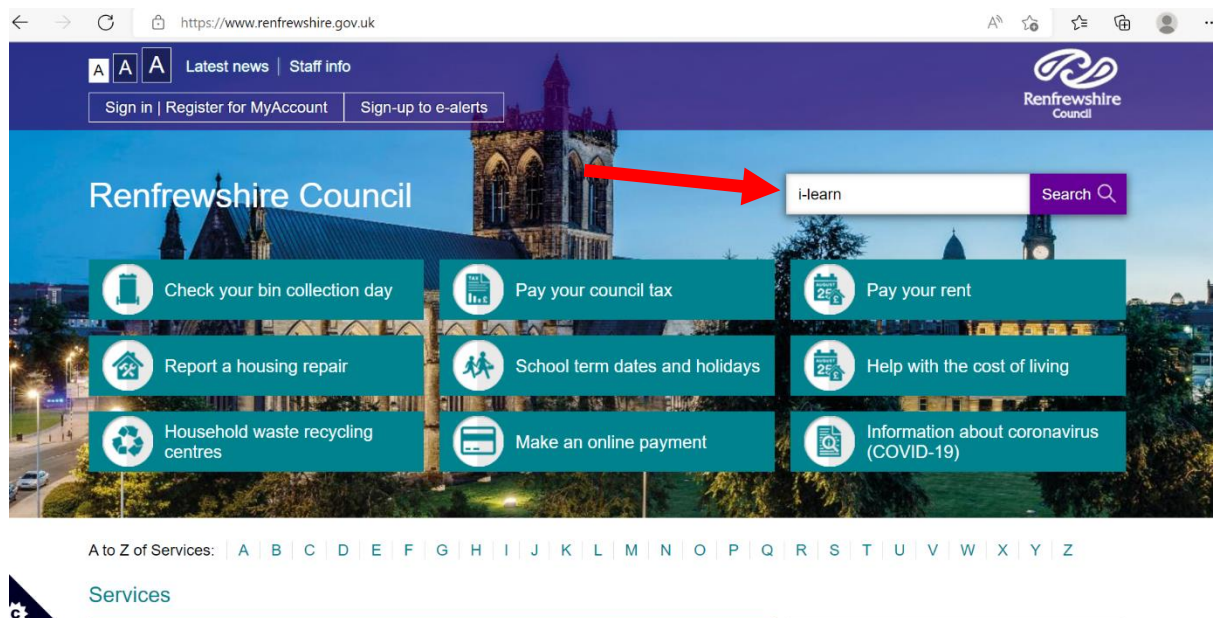


## How to Access iLearn Support Staff Modules

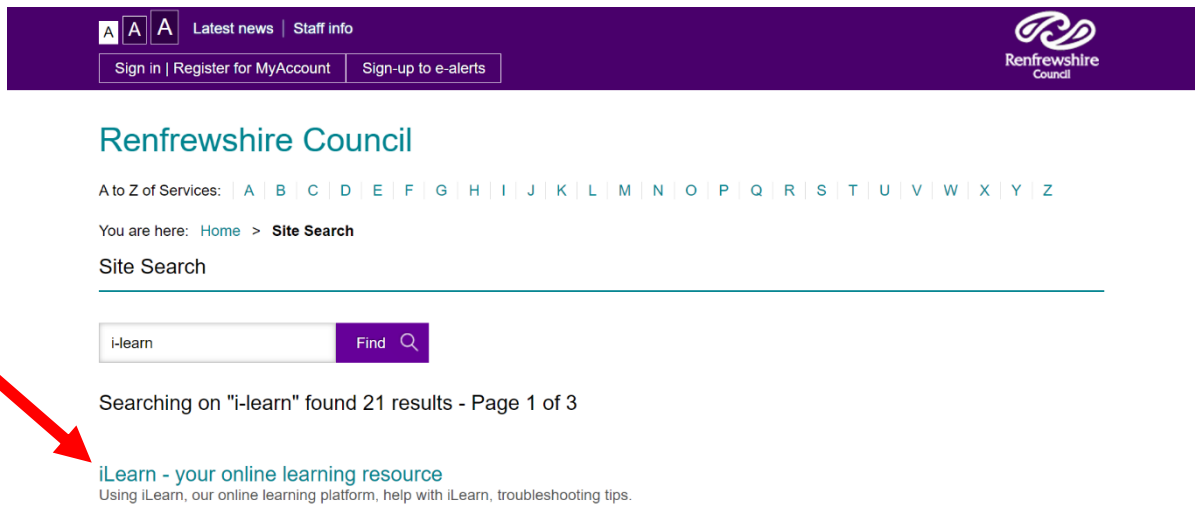
1. Go to Renfrewshire Council Website: [www.renfrewshire council.gov.uk](http://www.renfrewshirecouncil.gov.uk)



2. In the search box type i-Learn and press 'search'

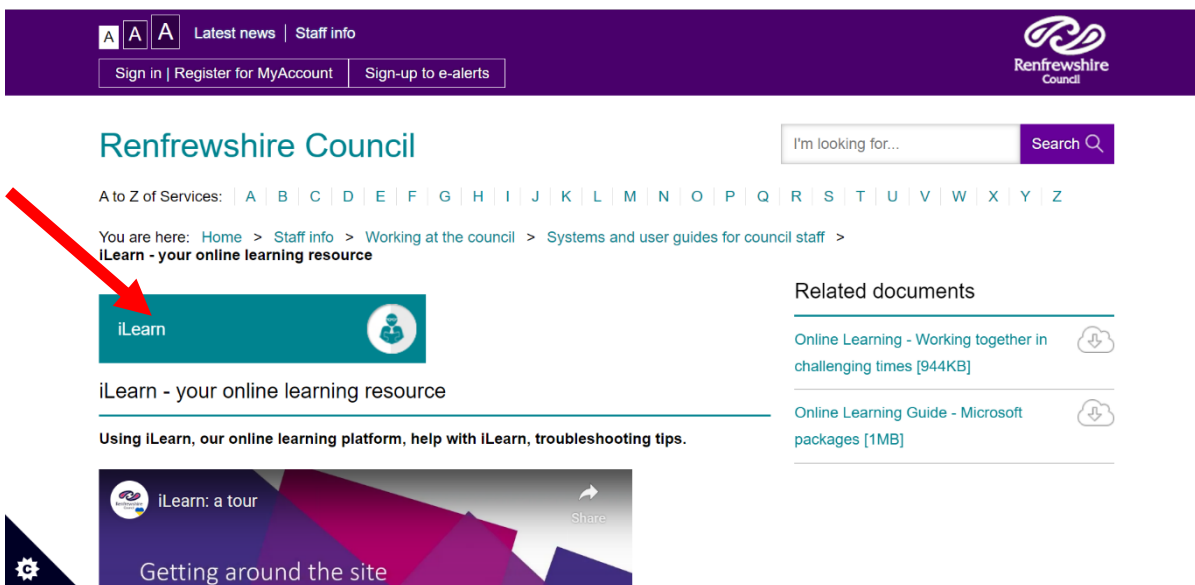


### 3. Click on the iLearn Link



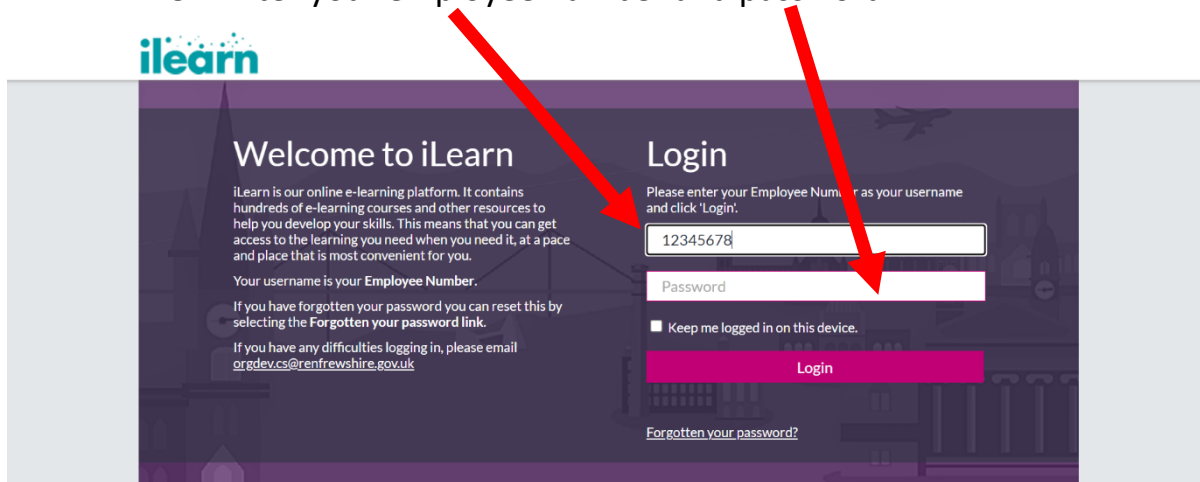
The screenshot shows the top navigation bar of the Renfrewshire Council website with links for 'Latest news' and 'Staff info', and buttons for 'Sign in', 'Register for MyAccount', and 'Sign-up to e-alerts'. The main header includes the council logo and the text 'Renfrewshire Council'. Below this is a navigation menu 'A to Z of Services' with links for each letter. The breadcrumb trail reads 'You are here: Home > Site Search'. A search bar contains the text 'i-learn' and a 'Find' button. Below the search bar, it says 'Searching on "i-learn" found 21 results - Page 1 of 3'. A red arrow points to the first search result, which is a link titled 'iLearn - your online learning resource' with a sub-description: 'Using iLearn, our online learning platform, help with iLearn, troubleshooting tips.'

### 4. Click on iLearn button



The screenshot shows the same website header as above. The breadcrumb trail is now 'You are here: Home > Staff info > Working at the council > Systems and user guides for council staff > iLearn - your online learning resource'. A red arrow points to a teal button labeled 'iLearn' with a person icon. Below the button, the text 'iLearn - your online learning resource' is displayed, followed by the sub-description 'Using iLearn, our online learning platform, help with iLearn, troubleshooting tips.' To the right, there is a 'Related documents' section with two items: 'Online Learning - Working together in challenging times [944KB]' and 'Online Learning Guide - Microsoft packages [1MB]', each with a download icon. At the bottom, there is a banner for 'iLearn: a tour' with a 'Share' button and the text 'Getting around the site'.

## 5. Enter your employee number and password



The screenshot shows the iLearn login interface. On the left, there is a 'Welcome to iLearn' section with introductory text and a 'Forgotten your password?' link. On the right, the 'Login' section prompts the user to enter their Employee Number as a username and a password. A red arrow points from the instruction 'Enter your employee number and password' to the Employee Number input field, which contains '12345678'. Another red arrow points to the Password input field.

**>Welcome to iLearn**

iLearn is our online e-learning platform. It contains hundreds of e-learning courses and other resources to help you develop your skills. This means that you can get access to the learning you need when you need it, at a pace and place that is most convenient for you.

Your username is your **Employee Number**.

If you have forgotten your password you can reset this by selecting the **Forgotten your password** link.

If you have any difficulties logging in, please email [ordev.cs@renfrewshire.gov.uk](mailto:ordev.cs@renfrewshire.gov.uk)

**Login**

Please enter your Employee Number as your username and click 'Login'.

12345678

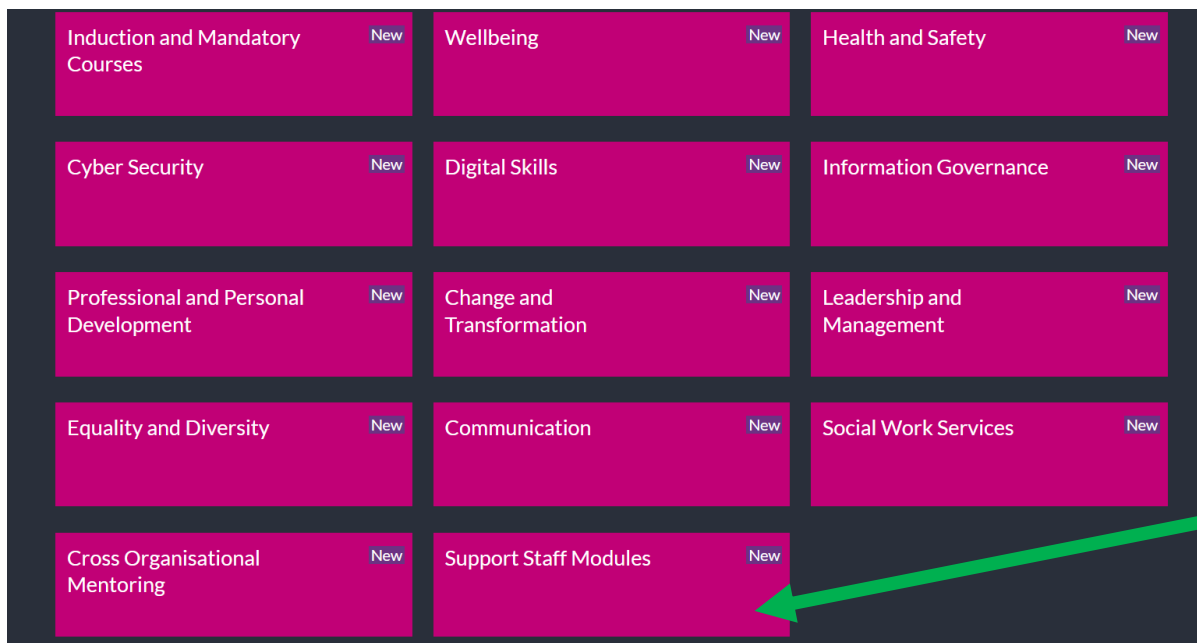
Password

Keep me logged in on this device.

Login

[Forgotten your password?](#)

## 6. Scroll down to the Courses section and select 'Support Staff Modules'



The screenshot displays a grid of course cards. Each card has a title and a 'New' badge in the top right corner. A green arrow points to the 'Support Staff Modules' card, which is located in the bottom row, second column.

Induction and Mandatory Courses <span>New</span>	Wellbeing <span>New</span>	Health and Safety <span>New</span>
Cyber Security <span>New</span>	Digital Skills <span>New</span>	Information Governance <span>New</span>
Professional and Personal Development <span>New</span>	Change and Transformation <span>New</span>	Leadership and Management <span>New</span>
Equality and Diversity <span>New</span>	Communication <span>New</span>	Social Work Services <span>New</span>
Cross Organisational Mentoring <span>New</span>	Support Staff Modules <span>New</span>	

7. Click on the module you wish to complete

The screenshot displays the ASNA Training interface with a pink header bar containing the text "ASNA Training" and a minus sign icon. Below the header, there are five course modules arranged in a grid. Each module card features a purple header with a laptop icon, a white body with the course title, a "New" badge, an information icon, the status "Not started", a progress bar, and a share/like icon with "(0)".

Course Title	Status
Developmental Coordination Disorder (DCD)	Not started
Oppositional Defiant Disorder (ODD)	Not started
Attention Deficit Hyperactivity Disorder (ADHD)	Not started
Selective Mutism	Not started
Autistic Spectrum Disorder (ASD)	Not started