

Braco Primary School

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Acting Head Teacher: Kirsty Binnie • Email: kabinnie@pkc.gov.uk



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Friday 13th January

Dear Parents and Carers,

Communication – Issues with the School App

Since returning from the Christmas holidays there have been ongoing issues with the School App. Today ConnectUs, who we buy the app from, shared this message;

We can't apologise enough for this situation and are doing everything we can to resolve this issue as soon as possible. We are edging closer to a resolution on the Network Error issue. We have our development team working on it and know what we need to do, it's just a pretty difficult and time consuming piece of work. We hope to have this fixed by the end of today.

Whilst this issue is ongoing a reminder that, in line with the school communications policy, as well as speaking to your child(ren)'s class teacher or Mrs Binnie at the start and end of the school day, parents and carers are welcome to raise matters with the school via email bracoparents@pkc.gov.uk or by telephone **01764 661420**.

In addition, curriculum and learning updates are continuing to be communicated on both Seesaw and on the school Twitter account. The school twitter handle is; @bracoprimary. The school website has also been recently updated and can be accessed at; <https://blogs.glowscotland.org.uk/pk/BracoPrimaryWebsite/>

Whilst the School App is being unreliable, in the event of emergency school closure eg. due to severe weather, a text message shall be sent to every child's primary contact. This shall be in addition to an alert being put on the School APP and the Parent Council Chair being contacted as soon as possible.

Some reminders for next week:

- School and nursery shall be closed for children on **Tuesday 17th January** due to planned industrial strike action.
- The P6/7 ski trip meeting is at Mutthill Primary School on **Monday 16th January** at 6.30pm. Children and their parents and carers are warmly invited to attend.
- Children have started to learn their Burns' poems for class heats on **Friday 20th January**. Parents, carers and the wider community are warmly invited to attend the Burns' Celebration Afternoon on **Wednesday 25th January**, 1.30 – 3pm in the Village Hall and children may wear a touch of tartan if they wish.

Please also see the reverse of this letter for a reminder of school lunch options. Thank- you for your continued support and apologies for the inconvenience caused.

Yours sincerely,
Mrs Kirsty Binnie, Acting Headteacher