

# An introduction to our online payment service

## What does ParentPay do?

 enables you to pay for school meals and other items such as school trips
offers a highly secure payment site

• gives you a history of all the payments you have made

• allows you to create a single account login across all your children that attend a ParentPay school

• shows you all items available for payment relevant to each of your children

• emails a receipt of your payment to the email address you register

• offers you the ability to set automated email/SMS payment reminders

### How does ParentPay help you?

• gives you the freedom to make payments to school whenever and wherever you like

• stops you having to write cheques or search for cash to send to school

• gives you peace of mind that your payment has been made safely and securely

 helps with budgeting; payments are immediate, there is no waiting for cheques to clear

• payments for many of the larger trips can be made by instalments up to the due date

• you will never need miss a payment, or have insufficient credit, with automated email/SMS alerts

• ParentPay is quick and easy to use

# How does ParentPay help our school?

• reduces the administrative time spent on banking procedures

• keeps accurate records of payments made to every service for every student

• payments do not bounce

• reduces paper 'waste'

 allows for easy and quick refunds to be made back to the payment card
improves communication between the school and parents concerning payments

• offers a more efficient payment collection process, reducing the amount of money held on school premises

 helps us improve school-home communication with its integrated email/SMS messaging centre

### How do I get started?

We will send you an activation letter containing your activation details to enable you to set up your ParentPay account. If you have more than one child at a ParentPay school/s you can add them to a single account, providing one login for all children at ParentPay schools

### More information

More information can be found on the ParentPay website, alternatively contact the school Office.

### www.parentpay.com