



# *Say goodbye to queuing with the Fusion Mobile*

## **Getting started**

### Download the app

You can download the app by scanning the relevant QR code for your phone, or by searching 'Fusion Mobile' on your app store.



*If you have problems finding the app, head on over to <https://connect.crbcunninghams.co.uk> for the download links.*

### Create an account

After you have downloaded the app, you will need to create your account that can be used to pre-order your food. On the login page, tap on the **Sign-up** option.

Next, insert your on-boarding code that you will receive through a Group Call text

Now, enter the e-mail address that you want to use for your account. Enter a password and choose a security question, providing an answer that you will remember (You'll need this if you ever forget your password).

Tap on the **Register** option and you'll receive an activation e-mail shortly afterwards. Follow the instructions in the e-mail to complete your registration.

Once activated, you can log into the app and start placing orders!

## ***So, what can you do in the app?***

**Check your balance** - you can now check your balance at home or on the school bus, at any time of day.

**Order your food in advance** – Choose when you want your food and what you want from our tasty menus and we'll take care of the rest. The app will tell you what collection point to pick up your food from.

Bring your phone with you to collect your meal to show your unique order number and our canteen staff will have your food ready and waiting for you to collect, no queues, no hassle!

**View your order** -it's easy to check what you've ordered from within the app. We'll show you all your meal choices along with your unique order number, so that when it's time to collect your food all you need to do is turn up and show your order number.

## ***What if I am entitled to Free School meals can I use the app?***

Yes – a daily credit of £2.15 will be added each day and you can order your mid-morning or lunch items using your mobile phone.

## ***What if I need help with the app?***

We're hoping that the app is really easy to use, but don't worry, if you do run in to any problems you can always visit <https://connect.crbcunninghams.co.uk/help> to view a range of articles that should get you up and running in no time.

## ***Register Now!***