

Appeals Service

outcomes Q&A

Learners with concerns about a grade or grades on their certificate could request a review of their Qualifications Scotland-marked exams and coursework. If you submitted an appeal, your school, college or training provider will receive the outcome from Qualifications Scotland and will share it with you. If your grade has changed, your new certificate will arrive by post in November.

Can I get feedback on my appeal result, or challenge the result of an appeal?

The Appeals Service process involved a marking review of your exam paper and Qualifications Scotland-marked coursework. Our most experienced markers carried out all marking reviews. This helps to ensure fairness for all learners submitting an appeal. These markers are teachers and lecturers and are the same individuals involved in creating Qualifications Scotland assessments and supporting the marking process during the year. They are our most experienced subject specialists. Outcomes are final, and you can't appeal the result further. In line with the results issued in August, we can't provide feedback about individual appeals.

How do I find out if my appeal has been successful?

We send all appeal outcomes to your school, college or training provider. They'll be able to tell you the outcome of your appeal.

When will we find out appeals information for 2027?

We are currently exploring dates for services attached to the 2027 exams and will publish more information about this on our website before the exams.

What was the difference between the Appeals Service and the Examination Exceptional Circumstances Consideration Service (EECCS)?

We recognise that there are times when learners can't sit an exam for reasons outwith their control. The EECCS was available to learners who needed help the most due to exceptional circumstances. The EECCS involved a senior marker, who is a subject specialist, reviewing all the available alternative assessment evidence submitted by a school, college or training provider. An EECCS request was submitted by a school, college or training provider and outcomes were issued to learners on results day. The Appeals Service involved a senior marker carrying out a marking review of Qualifications Scotland-marked assessments and alternative assessment evidence was not considered. Learners could submit an appeal directly to Qualifications Scotland or ask their school, college or training provider to do this for them.

Both services were free of charge.