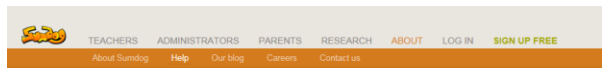


Troubleshooting!

If you are having trouble, click on help and choose the section which says 'setting up and managing your Sumdog family.' There are answers to frequently asked questions here.



Setting up and managing your Sumdog family

Sumdog Help > Setting up and managing your Sumdog family

Managing your family

How do I join a Sumdog family?
How do I create a parent account?
How do I add children to my account?
Where can I view my children's login details?
How do I change my child's password?
How can I add other parents to my account?

[See all 10 articles](#)

You can also get help with this by phoning the school on 01698 274984 and arranging an appointment/call back with Miss Gibb.



ORCHARD PRIMARY SCHOOL

CREATING A FAMILY ACCOUNT

Parent Guide



L. Gibb November 2017



Article 29: Your education should help you develop your talents and abilities.

At Orchard Primary we strive to provide a wide range of resources for our pupils to develop their talents and abilities.

Sumdog is an extremely valuable resource to support and extend children's learning in Maths and Numeracy.

Every child in Orchard Primary is registered to use Sumdog. This parent guide explains how to create a free family Sumdog account at home to track your child's progress and have some family Sumdog fun alongside them!



To create a parent/carers account:

1. Click the **Sign up** button on the homepage and select the parent account.
2. Enter your details and check the **terms of use** box.
3. Click **Sign up**.
4. Sumdog will send an email to the address you provided. Open the email and click the link inside it. This will activate your account.

To add children to your family account:

1. Log in to Sumdog and click the **Family** panel on the right of the screen.
2. Click '**Children**'. You'll see any existing children you have as part of your account.
3. Click **Add child**

If your child already has a Sumdog account at school, you should link them to your account. This means that your child will be working on the same account whilst playing both at home and at school. To do this, enter your child's login details. If they've forgotten their details, ask their teacher for a reminder.

To add other family members/carers to your Sumdog Family account:

1. Log into Sumdog with your parent account.
2. Click the **Family** panel on the right of the screen and select **Parents**.
3. Click **Add parents**.
4. Type in the email address of the adult you wish to add. Make sure you type the correct address.
5. Click **Send an Invitation**.

Sumdog will send an invite to them which asks them to accept your invitation. They may also be asked to create a Sumdog account. As soon as they have done this, they will automatically be part of your family.

Tip: Sent invitations will appear on the **Add parents** page and can be cancelled any time, as long as the invited parents have not accepted them.