



Mossend Nursery Class

Duty of Candour Report

1st April 2023 – 31st March 2024

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report described how Mossend Nursery Class has operated the duty of candour during the time between 1 April 2023 and 31 March 2024. We hope you find this report useful.

1. About Mossend Nursery Class

Mossend Nursery Class is a children's early learning and childcare day service located in Mossend, Bellshill. We are a North Lanarkshire Council establishment, providing 1140 hours of early learning and childcare for up to 32 three- to five-year-olds. Our vision is *'Where Stars Shine Brighter'* and our shared school and nursery values are *'honest, creative, aspirational, respectful, welcoming and caring'*

2. How many incidents happened to which the duty of candour applies?

How many times have you/your service implemented the duty of candour procedure this financial year?	
Type of unexpected or unintended incidents (not relating to the natural course of someone's illness or underlying conditions)	Number of times this has happened (April 23 - March 24)
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0
A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries as listed above	0
Total	0

In the last year to 31 March 2024, there have been no incidents to which the duty of candour applied.

3. Information about our policies and procedures

Where something has happened which triggers the duty of candour, our staff report this to the Head Teacher (Tracey McCulloch), or in her absence, Depute Head Teacher (Nicola Brownlie), who will ensure that the duty of candour procedure is followed. The Head Teacher will record the incident and report, as necessary, to the Care Inspectorate. When an incident has happened, the Head Teacher and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All staff receive Annual Duty of Candour training. Going forward, this will be delivered through TURAS e-learning. Any new staff will learn about the Duty of Candour at their induction. We understand that any incidents which trigger the duty of candour, may be distressing for staff as well as the children/ families. Support and advice for employees is available on MyNL.

If you would like more information about our nursery, please contact us using the following details:

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