

SCHOOLS CASHLESS CATERING SYSTEM

BENEFITS FOR CASHLESS & ONLINE PAYMENTS



- * Each pupil has a secure account.
- * Reduces the risk to children of carrying cash to school.
- * Online payments are being introduced for both school meals and other school payments e.g. trips.
- * Pupils can also pay in advance by using the top up machines (revaluation units) in the school to add cash to their accounts.
- * Prepares pupils for secondary cashless system.
- * Cards are issued to individual pupils; most schools keep the cards on site.
- * All pupils are issued with the same style of card ensuring the anonymity of pupils who are entitled to a free meal.
- * Speeds up service, allowing pupils more time to sit and enjoy their meal.
- * A pre order system (available in most schools) allows ordering in advance for collection at lunch time.
- * Parents/carers can go online to see what meals their child selected.
- * Where a child may not be able to eat certain foods, for medical reasons, details of these foods can be recorded in the child's account and purchases can be prevented/monitored.



How does it work?



- Payments can be made securely online 24/7 from your home pc, tablet or mobile phone.
- Cash can still be used by adding to the top up machines in the school.
- Whether the balance is topped up online or at the revaluation unit in the school, the cash is instantly available on your child's account.
- If topping up cash at the school, the pupil swipes the card at the revaluation machine and their name will appear on the screen. Insert cash and simply press the button once and cash is added.
- Account balance can be checked at any time by swiping the card and the balance will appear on the screen. To finalise the transaction simply press the button once to clear.
- Pupils present their card at the till and the cost of purchases is automatically deducted from the balance.
- The machine accepts coins in values from .50p upwards as well as £5, £10 and £20 notes.
- Pupils eligible for free meals will have their account credited daily with the monetary value of a school meal. If the value of the school meal is not used on that day, the money will automatically be deducted from the account at the end of the day. Additional money can be added to the account at any time. This money will remain on the card and only be deducted when a purchase has been made.



Lost or Stolen Cards

If a card is lost or stolen a new card will be issued and the old card stopped. All account details transfer to the new card.

Parents will receive a separate letter on how to easily register and set up an online account.



www.northlanarkshire.gov.uk/schoolpayments

If you have any queries please contact Facility Support Services on 01236 856074