

Our Ref:
Your Ref:
Contact: JM
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Email: enquiries-at-chrystonhigh@northlan.org.uk
Date: 14th January 2022



Education and Families
Mr. Mitchell
Chryston High School
Lindsaybeg Road
Chryston
G69 9DL
www.northlanarkshire.gov.uk

Dear Parent/Carer,

As always, I hope this letter finds you and your loved ones safe and well.

According to our annual school calendar we are looking forward to our S2 Parent Consultation Evening on Tuesday 25th January 4.15pm – 6.45pm.

Unfortunately, due to Reducing the Risk of COVID-19 guidance for schools, we are still unable to invite parents and carers to the school building as normal. With this in mind, we are conducting our appointments online via The Parent Booking System. Although we would much prefer to meet in person with our parents and carers again during parent consultation evenings, we must try other creative ways to provide feedback to you about your child's learning, progress, and next steps. Therefore, I ask for the patience and understanding of our school community (parents, carers, and staff) as we navigate this new system and format to provide you with the best experiences we possibly can under the circumstances. We are confident that the parents evening will run successfully but due to this being our first time we are being realistic to expect some teething problems (hopefully few and far between). From our previous experience of using this system, laptops with cameras or desktops with webcams are the most successful devices to use – the system doesn't seem to support iPads, mobile phones or tablets consistently well. It is also helpful to use hard wired internet connection where possible rather than relying on Wi-Fi. The system also runs best via Google Chrome or Microsoft Edge rather than Internet Explorer. This, as well as other support/advice can be found in the attached Frequently Asked Questions (FAQ) document. Teaching staff have been trained in how to use the system and will be conducting appointments online from the school. In the event of any technical issues occurring during video calls, we will note that at the time and explore, discuss and communicate an alternative way to contact you following the parents' evening date about your child's learning in the most appropriate way at the most appropriate time.

Attached to the email that you found this letter you will find two further very important documents to support you in booking online appointments and actual support on the night as you login. The first one is a CHS Parent Guide to Digital Parents' Evening (step by step from booking appointments in advance to conducting the video call on the night). The second one is a Frequently Asked Question (FAQ) for parents. It is essential you read both – they will also be available on our school website. **The appointment booking system is now open and will stay open until 6 pm on Sunday 23rd January.** Please make sure that you use the guide to book your appointments between now and then via the Parent Booking System.

To gain access to the parents evening (bookings and appointments on the night) you must log in to the Parent Booking website using this address which is also found on the CHS Parent Guide:

<https://parents-booking.co.uk/ChrystonHigh>

If you have a **mygovscot** account, you can log in using your username and password. Alternatively, you can enter you and your child's details to log in (**please note, if you have any difficulties logging in, please contact the school office as a matter of urgency for assistance**).

As always, we endeavour to do our very best as we navigate our new system as mentioned above. Please contact the school office if you require any support in advance of the parents' evening.

Kind regards,

A handwritten signature in black ink, appearing to read "Mr. Mitchell".

Mr. Mitchell



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