

Our Ref: JR/AO  
You're Ref:  
Contact: Mr Robertson  
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Date: January 2017



**Mr John Robertson**  
Head Teacher

**Education, Skills & Youth Employment**  
Calderhead High School  
Dyfrig Street  
SHOTTS  
ML7 4DH  
www.northlan.gov.uk

Dear Parent/Carer

## **GROUP CALL MESSENGER 5 SYSTEM**

The school will soon implement the above messaging system which is being rolled out throughout the Authority to all schools.

To use the system efficiently the school will require the following information from **all parents/carers** to ensure that any information regarding your child is securely received by you:

- Your current email address
- Your current telephone/mobile number
- Have you installed Xpressions App



The Xpressions App, to which communication from the school will also be sent, can be installed on your devices from Groupcall <http://parents.groupcall.com>. This can be installed in Apple/Android and Windows devices. Please go the above link and follow the instructions. ***The preference for the school will be to use email or Xpressions in the first instance, if available, before SMS text.***

The system will also improve:

- safety and security of pupils by alerting parents/carers early to a child's absence and confirmation that it is genuine. It enables parents/carers to receive and respond to information immediately or at a time convenient to them. (This communication flow is fully audited). For example: if a parent/carer receives an email/text to say their son/daughter is absent from school they can now reply to that email/text rather than phone the school (though this option is still available). This information will be picked up by the school Mail Inbox.
- allowing schools to send SMS texts; emails and attachments; Xpressions messaging; voicemail messages, scheduled timed messaging.

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- communication with the multi-lingual community as the system has a translation facility for sending and receiving responses.

I cannot emphasise enough how important this information is to us with regard to your child's wellbeing whilst in school. We have to ensure that any contact made by us, especially in an emergency situation, is received by you as quickly and securely as possible. A copy of this letter and the Groupcall link will also be available on our school website [www.calderheadhighschool.n-lanark.sch.uk](http://www.calderheadhighschool.n-lanark.sch.uk)

Please fill out the tear off slip below and return to the School Office as soon as possible.

Yours sincerely

J Robertson  
Head Teacher



**Calderhead High School - Groupcall Messenger 5**

Pupil Name: \_\_\_\_\_ Year Group: \_\_\_\_\_

- Mobile/Phone Number: \_\_\_\_\_
- Email address: \_\_\_\_\_
- Xpressions App installed                      Yes/No

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