

Comments

We are committed to providing the best possible service to you and your child. We would be keen to hear your comments and any suggestions for improvement.

The name of the Educational Psychologist for your child's school is:

How to contact the Educational Psychology Service

South Team

Wishaw, Shotts, Bellshill and Motherwell

Willowbank Annexe
Cardinal Newman High School Campus
Main Street
Bellshill ML4 3DW
01698 332850

North Team

Airdrie, Coatbridge, Cumbernauld and Kilsyth

Queen Victoria Street
Airdrie ML6 0DL
01236 856200

Principal Educational Psychologist

Dr Nancy Ferguson
Civic Centre
Windmillhill St
Motherwell ML1 1AB



This document can be made available in a range of languages and formats, including large print, braille, audio, electronic and accessible formats.

To make a request, please contact Corporate Communications at: corporatecommunications@northlan.gov.uk

'S urrainn dhuinn an sgrìobhadh seo a chur ann an diofar chànanan agus chruthan, a' gabhail a-steach clò mòr, braille, cruth claisneachd agus cruthan dealanach agus ruigsinneach.

Gus iarrtas a dhèanamh, cuir fios gu Conaltradh Corporra aig: corporatecommunications@northlan.gov.uk

Niniejszy dokument można otrzymać w wielu różnych językach i formatach, w tym również dużym drukiem, alfabetem Braille'a, w wersji dźwiękowej, elektronicznej i w innych dostępnych formatach.

Prośby należy składać na ręce zespołu ds. komunikacji drogą elektroniczną na adres: corporatecommunications@northlan.gov.uk

此文件可以多种不同语言和格式提供, 包括大字体、点字、音频、电子和易读格式。

如想提出请求, 请联系企业传讯部: corporatecommunications@northlan.gov.uk

اس دستاویز کو مختلف زبانوں اور صورتوں بشمول بڑے حروف، بریل، آڈیو، الیکٹرانک اور قابل رسائی صورتوں میں فراہم کیا جاسکتا ہے۔ براہ کرم درخواست کے لیے کارپوریٹ کمیونیکیشنز سے اس پر رابطہ فرمائیں:

corporatecommunications@northlan.gov.uk

INFORMATION FOR PARENTS AND CARERS

EDUCATIONAL PSYCHOLOGY SERVICE



NORTHLANARKSHIRE.GOV.UK

INVESTORS IN PEOPLE
We invest in people Silver

disability confident
LEADER

CC_2022_00287

LIVE HERE

What is an Educational Psychologist?

Educational Psychologists use their knowledge of psychology to enhance learning and promote wellbeing. We are committed to 'Getting it Right for Every Child' and work closely with parents, school staff and other professionals (where appropriate) to support children to overcome any difficulties they might be experiencing.

Reasons for our involvement can vary but may include issues with literacy, numeracy, behaviour, anxiety, attendance, moving school and coping with family change/loss.

All schools and nurseries have an Educational Psychologist who visits on a regular basis.

We are interested in finding out what is getting in the way of children's learning and/or wellbeing and what we can do to help.

How do you request support from an Educational Psychologist?

1. Speak to a member of staff in your child's school or nursery.
2. Following this discussion, your nursery will give you a pink parental form to complete. (You can write as little or as much as you wish but we need you to sign the form).
3. With your agreement, your child's school or nursery will complete and send us a 'Request for Assistance' form, along with the pink parent form.
4. Alternatively you can contact us directly if you prefer.

If our involvement is appropriate, the next step will involve arranging a meeting with you in your child's school or nursery. The purpose of the meeting is to gather as full a picture about your child as possible and someone from the school who knows your child would join us. If appropriate your child will also be invited. Feel free to bring along a friend or relative if you wish.

What will happen in the meeting?

The first meeting is a valuable opportunity to meet with you and hear your views about your child. At the meeting, we will:

1. Try to put you at ease.
2. Listen.
3. Invite the views of everyone present (including your child if appropriate and education staff).
4. Ask about:
 - a. concerns
 - b. your child's strengths and interests
 - c. support strategies already being used or that have helped in the past
5. Work together to come up with a plan of action.



What will happen next?

The plan of action can vary depending on the issues raised. It may involve some of the following:

- Observing your child
- Having a discussion with staff
- Talking with your child
- Direct assessment
- Linking with other agencies (such as Speech and Language Therapists and/or Social Workers)
- Staff training
- No involvement

We will send you a letter after the meeting to give you a written record of what was agreed.

After a period of time, your child's school or nursery will hold a review meeting. This is an opportunity to hear feedback from the Educational Psychologist and plan with you what to do next.

What information will be stored?

Following the meeting, the Educational Psychologist will hold all information about your child in a confidential file.