

Targets

- Really happy with all photos and information provided.
- Every plan set has been achieved and focussed on daily.
- Targets are helpful. It helps child's progression with any targets you may have at home.
- Yes it helps with things at home.
- Yes definitely. I am noticing my child is listening more.
- Yes but not always carried out i.e. not trying new foods.
- This helped my child come on leaps and bounds.
- It allows me to see how well she is achieving her targets.
- Staff are very supportive, understanding and professional regarding my son's targets.
- Great at helping kids settle and learn the rules.
- Excellent extra help and support if you want to work together with any issue.
- It helps to know that another person, out with family members, are helping to achieve targets.
- Yes it helps to develop your child.
- Yes it shows us what our child is learning at nursery.
- I like how they consider child's wishes too.
- Yes allows you to see progress and activities done by nursery.
- Yes as can be things that are affecting them at home and the nursery focus on this.
- Yes my daughter has worked towards any targets and achieved them which is a great tool for their transition to school years.
- Yes it creates goals and targets to achieve at home and in the nursery so my child's development is a joint effort.
- Yes an opportunity to share my thoughts with nursery staff. Helps focus on an area to develop.
- Yes I find them useful and helpful as listening was a target for my child which has now improved greatly since attending nursery. Something I struggled with on my own to get the message across to my child.
- Yes it has helped outside nursery with my child's behaviour and listening skills.
- Yes the staff at the nursery work alongside us. We make sure these plans are followed at home and the staff do the same at nursery. It helps the child if we are doing the same thing.
- It allows parents to follow child's progress and get the child's point of view that they might not share at home.
- Helps us focus on an aspect of her development. Helps to continue learning at nursery to home. Helps us ask questions/seek advice when required.

- They make you think about your child's development.
- Yes. Nursery staff are helping parents to jointly achieve targets. Good to know issues are being addressed both at home and at nursery.
- Yes they have been very useful. He has the confidence for school now.
- It is helpful that the same targets can be worked on at home and in nursery- working together/teamwork.
- Yes I feel they are useful as when you set the plan the children have the chance to work on their personal plans both at home and at nursery.
- Yes although I do feel my child is good at the majority of the plans set.
- They are more helpful to my child than to me as a parent- which is the intention I am sure. They emphasise to the child their next goal to work towards.
- Most definitely - they help with encouraging us as a family to work on these at home.
- It is sometimes difficult to set targets at home especially if nursery is unaware, working together makes things easier.
- It is great that the personal targets we set for our child at home are reinforced in nursery.

Comments/**Improvements**

- I feel you know my daughter very well. Always welcoming, well organised and flexible to support my daughter with her individual needs.
- I cannot fault a thing taken into account.
- **Parents' circumstances should be taken into consideration for place allocations - a better structure.**
- I like the newsletters and open days
- **I do not like 'name moving'.**
- I love how the nursery promotes independence for kids. My daughter wants to get more involved with making food and household tasks.
- I particularly like the pegs so they know when they can use it and when it is not available.
- I feel the staff work to the highest standards. All staff are very professional and treat the children as individuals and provide the time and care required. My child adores the staff and the nursery. Staff go above and beyond. It is a great nursery.
- Brilliant nursery with brilliant staff.
- It is great how well the nursery keeps parents informed of their child's progress through learning days and personal folders and also involve in what they do ie stay and play days.
- Balmalloch nursery is fab and staff are excellent.

- The building is small particularly the cloakroom however I doubt this could be changed. Keep up the good work.
- Staff know children very well. We are greatly appreciative of how they have encouraged our son after we had another baby.
- Balmalloch nursery is excellent with fantastic staff. I have always felt my child is happy and cared for at nursery. I would like more communication by email (newsletter). I love getting pictures emailed to me. I am not at the nursery for drop off or collection but I know I can call anytime and talk to my child's group leader.
- I feel the nursery work really well at play with the children. Nursery should be about fun and express through play and I feel the staff do a great job at achieving this.
- Having the buzzer at the main door used (being asked who it is before opening the door)
- The nursery always handles situations well and is well organised.
- I like the email facility to be able to send photos and receive updates.
- Communication - involving parents in nursery activities. Always approachable- even though all staff are busy you always make time.
- I think that neither the nursery nor the staff can be improved. It is a fantastic environment for the children and my child has benefitted immensely in the short time attended so far.
- I love the folders I get home with my child's progress and absolutely love the emailed videos and correspondence I get from nursery.
- I find the staff at the nursery very approachable and helpful. The newsletters are always full of information about what's happening and the smartboard is very good. Most recently we have been receiving emails with pictures if my child is involved in something. I love receiving these.
- Perhaps more flexible collection times to avoid the rush and squash and sometimes inconsiderate adults! Always good how lots of lessons can be fitted into the current topic theme.
- Staff are very good at making parents aware of issues/concerns at an early stage. Really like the multiple ways the nursery involve families in the learning e.g. learning days and stay and play days.
- The nursery staff do very well with giving them discipline.
- I feel that parents are kept well informed of what's happening and what's planned through the newsletter, notice boards etc. Staff are very welcoming and approachable and encourage my daughter daily.

- I feel that the children are all valued and seen as individuals. I feel the children have excellent relationships and are able to create a great bond with their key workers.
- I feel Balmalloch nursery is very well organised and all staff are extremely helpful. I especially think that the children signing their own name every day is very helpful for the children learning to write.
- Balmalloch nursery is very well organised and a fun, homely environment with friendly, caring staff.
- I feel the communication we receive is excellent. All the staff are very approachable if you have any concerns or need advice. My child is so happy going to nursery.
- The staff go above and beyond the call of duty for the children. I couldn't praise them highly enough. Fantastic nursery.

Thank you very much for taking the time to complete a questionnaire for us. We are delighted with all of the positive feedback that you gave us as you can see from the results. We always strive to improve and any comments that you made are being worked on

What you said	What we are doing:-
<p>Parents' circumstances should be taken into consideration for place allocations - a better structure.</p>	<p>Unfortunately this is a very difficult job. We follow NLC guidelines and then have to ballot when it comes to allocating morning and afternoon places as lots of parents would prefer morning places.</p>
<p>The building is small particularly the cloakroom however I doubt this could be changed.</p>	<p>We know that the cloakroom is a small area for changing your children at drop off and collection times so please feel free to make use of the nursery to get your child ready. This will help with the congestion.</p>
<p>I would like more communication by email (newsletter).</p>	<p>The newsletter is also put on the school/nursery website for you to read online or print off. We give out the newsletter on the first week of the month (unless there has been a holiday). We also put a large copy of this on our notice board.</p>
<p>Having the buzzer at the main door used (being asked who it is before opening the door)</p>	<p>The camera is currently not working. This has been reported and will be working soon. When the buzzer goes we prefer to come to the door to look through the glass to see who is there before opening the door.</p>
<p>Perhaps more flexible collection times to avoid the rush and squash and sometimes inconsiderate adults!</p>	<p>You can collect your child any time between 11.40 and 11.50 and at the end of the day 3-3.10 or 4-4.10 and please remember you can change your child in the nursery playroom to have more space.</p>