



COMPLAINTS

AUCHINLOCH PRIMARY SCHOOL & NURSERY

We will at all times strive to resolve complaints at school level. We pride ourselves in having good relationships with our parents and partners. If you feel we have not resolved a complaint to your satisfaction then you should go onto North Lanarkshire Council's website and download a form which can be completed online.

The named person at the council is

Nikki Thomas

(School and Learning Services)

01698 403140 or 01236 812548

<http://www.northlanarkshire.gov.uk/index.aspx/articleid=1161>