

EDUCATION & YOUTH EMPLOYMENT

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North Ayrshire Council

Comhairle Siorrachd Àir a Tuath

Our Ref: KC

Date: 19th May 2020

Dear Parent/Carer

Communication

As we continue to be faced with challenging times, the Dalry Primary School Team strive to provide continued support to our families. We understand that the 'lockdown' and subsequent social isolation is a huge challenge and can bring with it stress and anxiety for some families. We hope that you are all well and managing to keep happy and healthy during these unusual times. We would like to assure you that school staff are still available if there is anything that you need. We will be sending a text, asking you to register with us by phone with your child's name and class or preferably email (dalry@ea.n-ayrshire.sch.uk), if your child would appreciate a call from their teacher to say hello and have a quick chat. This offer is 'opt in' and parents/carers/pupils should not feel that they have to engage by phone. We recognise however that some may find this a valuable option. Please note that if your child's teacher is unable to call, then a member of staff from the Management Team will give your child a call. For security reasons, the call from the teacher will not have their number displayed and will say no caller ID. In addition, we would like to share with you, some information about some of the support services available in our community to ensure that you are able to contact a range of professionals, should you require doing so.

We recognise that peer and social support are often the best buffers against adversity, staying as connected to your friends and family as much as possible via email, video calling and telephone can ease feelings during quarantine. We are conscious that the support structures normally available within school are not as accessible as they would normally be. If your child is struggling emotionally and you feel that they would benefit from personalised check-ins, please email us and we can manage this through GLOW Teams. If you deem that a greater level of support is required, please contact us and we can assess together whether a referral to the dedicated support line run by North Ayrshire Psychological Services would be appropriate.

Our team remain dedicated to the care and wellbeing of all and are committed to provide the best service possible. If you need support, please do not hesitate to contact us.

We recognise that the changes to everyone's daily routine has meant that work, childcare and household tasks all have to be balanced within households, as well as ensuring that everyone's physical, mental and overall health and wellbeing are prioritised. These are unprecedented times and we would emphasise that, so long as our children feel safe, loved and cared for, they will have everything that they need.

We are so proud of how well our whole community has rallied during this time and would like to thank you all for your ongoing support and encouragement.

All the staff members at Dalry Primary School send their regards and hope that everyone stays safe, healthy and happy.

Yours sincerely

Kirsty Carson

Kirsty Carson
Head Teacher