**New Online e-Payments and Cashless Catering System for Schools**

We are excited to announce that on the 18th October we will be changing our catering and school payment IT systems. You may be aware that school dining is cashless and we use an e-payment system for paying for all snacks and meals. Parentpay is the current provider but this will change to iPayimpact from October.

iPayimpact can be used to purchase school meals and snacks but will also be used for trips, events, tickets, and the school shop so that the entire school is cashless. You can access this through a desktop PC, tablet, or a mobile phone enabling you to review payments, purchase history and current balance anytime, anywhere.

We are also introducing a new pre-order system for all school meals and to access this you will need to sign up for iPayimpact.

The pre-order system allows you to purchase items from your school canteen using your mobile phone or through the online portal.

More details on these systems will be issued nearer to the go live date.

As part of the change, we will also be introducing a new pupil identification method for catering within our Secondary Schools - Facial Recognition. This is a safe, secure, and contactless method of identifying the pupil at the till.

Facial recognition will be used for authenticating **all** secondary school pupils that require access to school meals and/or snacks, including those eligible for free school meals.

To enable use of this method, your consent will be required for pupils in S1-S3 while pupils in S4-S6 can provide their own if required. It would be appreciated if you could complete the consent form. Before providing your consent, you can read more about this method of authentication in the information leaflet.

Our Data Privacy Notice has also been included.

**If you wish to access meals/snacks (free or paying) or make any purchases from the school eg trips, tie etc you must register for an iPayimpact account.**

**We will send out more details on how to register for this system in the near future**

Pre-order will make the lunch service quicker and reduce queuing time for pupils, it will also ensure that your child gets the menu item(s) of their choice.

Should you have any questions on the above, please do not hesitate to contact the Facilities Management support team at the following address: [onlinecashlessqueries@northayrshirecouncil.onmicrosoft.com](mailto:onlinecashlessqueries@northayrshirecouncil.onmicrosoft.com)