**Parent/Carer results Sept 2020 \_\_\_ sent out/30 Responses**

I have always felt very safe for my son attending Aileymill nursery.

I think that I will always feel a little nervous about sending my child during this time

I cannot speak highly enough of all staff.

Never could say a bad word about the staff absolutely fantastic group of people!

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More handwashing and is aware that you need to wash hands after each activity

He tells me about washing his hands

Mummy can't come in the building at drop off and pick ups. We have to stand on our lines waiting to enter the building, and also more frequent hand washing in the nursery.

My son has realised he doesn’t brush his teeth at nursery now and also mummy cannot come into the nursery building anymore! But he is adapting to that change very well

I'm not sure if this has been discussed with her keyworker

I’m unsure as my daughter hasn’t really spoken much about the pandemic as I’m not sure she really knows the full extent of what it is

I expressed my concerns before she started nursery, staff are aware and feel she has settled back in well. A few tears from her but she has been like that at home due to the uncertainty.

Again I cannot explain how fantastic staff have been welcoming and settling in my little boy who only started at mid/end of January before we went into lockdown

My daughter struggled with the changes she faced during lockdown going to nursery then immediately not going to nursery

I think my son was ready for full days but had to wait 4 days for this to happen. This made it harder at home.

Very much so

A few concerns if there is an outbreak but we need some normality and routine back after nearly 6 months of being away from education.

This isn’t something that the nursery could do to change, as I’m sure all parents will have their worries in some shape or form.

I feel he is in very safe hands.

10. What can we do better to improve our service?

* Nothing at all kay and the rest of nursery teachers are doing a fab job well done everyone
* Nothing all staff are doing a amazing job x
* I think the service that the nursery staff are providing is absolutely fantastic and they provide me with a great sense of security for my daughters safety but in light of this pandemic I will always feel a little nervous about sending her as we have a baby at home aswell. Just keep up what you are doing, make sure the stay clean and healthy!
* Maybe show us a video of how the children do day to day things now take us through a day in the life of .....
* I actually cannot think of any better procedure at Aileymill Nursery!
* I would like to personally say a great big thank you to Kay and all her absolutely wonderful staff for being so caring and dedicated in their jobs within these unusual circumstances. You have made me feel so at ease and happy with my daughter Katie returning to nursery and you really go that extra mile, always smiling and always in control of everything, which must be hard at times! A big well done to you all for all your hard work behind them doors! I really appreciate it. Thanks again.
* Fantastic job done by all the staff.
* Continue as is staff are great! Fab nursery, no complaints. Small issue at start concerning start /finishing times clashing with older sibling however sorted after talking with staff.
* We are happy as it is
* Lots of communication already. Just to keep this going and possibly a few videos showing parents the routine once they go through the doors as reassurance.
* Nothing everything is great :)
* Doing great
* Everything seems to be working well so far.
* Use are doing a fantastic job. x