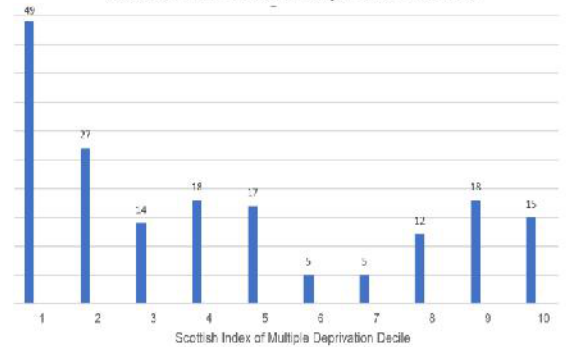


196 Glasgow parents and carers completed a survey exploring their perspectives on communication from educational establishments and home learning during the Covid-19 pandemic.

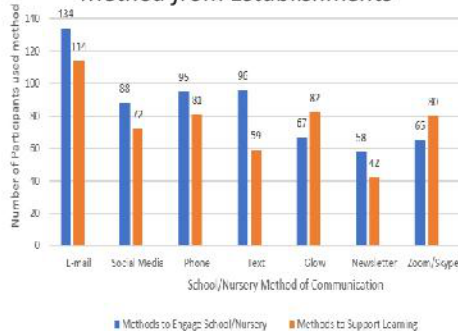
Who are our families?

- 50% live in an area with SIMD decile 1-3.
- 26% live in an area with SIMD decile 1.
- 49% supported children's home learning daily.
- 27% of families did not take part in home learning.
- Most families have children in primary school (9% nursery pupils, 77% primary pupils, and 14% secondary pupils).

Families Residence by SIMD Decile



Parents/Carers Preferred Communication Method from Establishments



What are parents/ carers' perspectives on communication and home learning?

- 80% found the communication and support from establishments helpful.
- 49% were contacted daily or multiple times each week.
- E-mail, phone calls/texts and social media posts were the preferred methods of communication.
- To support learning, communication via e-mail, phone calls and online learning platforms was preferred.
- 70% would like more information on the curriculum and home learning resources. 42% would like more information on health and well-being.
- 43% were not interested in further development opportunities, however, 31% stated adult learning classes would be helpful.

What do parents/carers value to support with home learning?

- **Regular communication** (using preferred method and frequency) and **access to the right staff member** for queries (e.g. teachers for learning support).
- **Approachable**, friendly teachers.
- Access to the **most recent information** as soon as possible (school news, Covid-19 arrangements).
- Recognition that parents/carers need to **balance priorities at home**.
- **Regular and appropriate classwork and feedback**, requiring minimal parental involvement and suitable for the home environment.
- **Physical learning packs made available and delivered**, if necessary.
- **Online lessons** to support learning.
- Ensuring **devices work and are distributed**.



"I really appreciate the way the school and teachers are doing their jobs. Whenever I needed their help, they are available."