








The following information is being collated in one document for sharing with multi-agency partners across Falkirk’s Community Planning Partnership.  
 This new format is being tested to assess whether this is a helpful process for staff.  
 Adult & Children’s Services Workforce Learning & Development Team are looking to create an interactive training Calendar in the coming months.  
 In the meantime, the format below contains current L&D activities that will guide you on how to request to attend L&D sessions.

FALKIRK Multi-Agency Learning & Development Activities for Adult & Children’s Services	Information Updated 26 March 2024
<b>Theme / Topic :-</b>	<b>Comments</b>
• Child Protection Key Processes	Training Dates updated 26 March 2024, see page 2
• The Promise Roadshow	Training Dates updated 26 March 2024, see page 3
• Safe & Together – Domestic Abuse Informed Model	Training Dates updated 26 March 2024, see page 4
• GIRFEC Refresh	Training Dates updated 26 March 2024, see page 5
• Behaviour is Communication – De-escalation Techniques	17 April, 1 May- (places full). Other dates on page 6
• Chronologies – Enhancing Professional Practice	Training Dates updated 26 March 2024, see page 7
• Child Protection Practitioners Forum	16 April (no places available ... apply to be on waiting list) See page 8
• Trauma Informed Practice	Training Dates to be confirmed

Summary of Falkirk’s Planning Partnership Learning and Development Strategy and Framework	Learning and Development Strategy is supported by the pillars of leadership, culture, collaboration, and reflective practice.	Classification of Practice Levels capturing what workers in different service contexts can do to make a positive difference to people they are supporting	How will we capture information that will tell us how we are fulfilling the Learning & Development Strategy?
<p>Falkirk Community Planning Partnership and Child Protection Committee’s Learning &amp; Development Strategy and Framework guides practice changes across our services; to support consistency and deliver culture change; and to build capacity in our multi agency workforce.</p>  			 <ul style="list-style-type: none"> <li>Direct Feedback</li> <li>Surveys</li> <li>Audits &amp; Dip Sampling</li> <li>Case Studies</li> <li>Supervision / One to One meetings</li> <li>General Data collection</li> </ul>
	<b>How will we categorise our learning activities?</b>		<b>How we will deliver training, learning and development ?</b>
		 <ul style="list-style-type: none"> <li>Forth Valley wide</li> <li>Falkirk Focus</li> <li>Locality Focus</li> <li>Online Learning</li> <li>In person and flexible learning</li> </ul>	

## FALKIRK Multi- Agency Locality Learning Session

### Child Protection Key Processes 2024



**SKILLED TRAINING FOR :** All staff working alongside and supporting children, young people and their families. This includes : Police, Education, Health, Social Work, Fire Service, Children's Reporter, Children's Panel members, Housing, Review Co-ordinators, Third Sector Family Support Services  
This training is for managers and practitioners who are in regular contact with or carry out direct work with children and families, in particular where there are concerns for children's wellbeing and safety. You **must** have already attended your agency's core Child Protection training.

**CONTENT : Child Protection Key Processes**

- Understand your own and others' roles and responsibilities in relation to child protection processes
- Understand your contribution to multi-agency risk assessment of risk and need, utilising the National Practice Model and Falkirk's Child's Plan paperwork
- Understand your statutory powers, duties and legal issues including good practice requirements that underpin Child Protection processes
- Understand the components that make up an effective child protection action plan, including being able to identify desired outcomes and how these will be measured
- Being able to ensure the views of the child or young person and family are appropriately represented in all aspects of child protection practice

**LEARNING NEEDS:** If you have specific learning needs, you can either:-  
Contact [winnie.delaney@falkirk.gov.uk](mailto:winnie.delaney@falkirk.gov.uk) OR note this on the Booking Form when requesting a place at the learning session

**Services supporting families in the following localities**

**Times**  
**9.15am**  
(for a prompt 9.30 start)  
**to 4.30pm**

**Venue**

Boness & Braes High Schools  
Locality and across Falkirk

Tuesday 16 January

Larbert & Denny High Schools  
Locality and across Falkirk

Thursday 8 February  
VENUE – Grangemouth  
Municipal Chambers

Falkirk & Graeme High Schools  
Locality and across Falkirk

Tuesday 20 February

Grangemouth High School Locality  
and across Falkirk

Tuesday 19 March

All Localities

Friday 19 April  
OR  
Monday 3 June

Boness & Braes High Schools  
Locality and across Falkirk

Thursday 19 September

Larbert & Denny High Schools  
Locality and across Falkirk

Thursday 10 October

Falkirk & Graeme High Schools  
Locality and across Falkirk

Tuesday 12 November

Grangemouth High School Locality  
and across Falkirk

Tuesday 3 December

Falkirk Council Offices,  
**The Foundry**, Central Boulevard,  
LARBERT, FK5 4RU  
(Office building next to  
Larbert Police Office)

**1<sup>st</sup> Option**

Attend on the date for your locality.

**2<sup>nd</sup> Option**

Select any date if:

- You are unable to attend your locality date
- You work across various localities

- If you work **across various localities**, including St Mungo's HS and Carrongrange School, select any of the dates.
- If your staff team works across various localities, please plan that your team is represented across various dates.

### ● How to request to attend learning session ●

**Falkirk Council Services staff:**  
Social Work, Education, Justice

**All Other Services:**  
To select a date & time, connect using the web link or QR Code

- Please confirm your request with your line manager
- Please submit your request through CPD manager
- Confirmation of your place will be sent via CPD Manager
- DO NOT apply for the course using the QR code or link



OR connect to the link below

<https://forms.office.com/e/Md8NdEdZg4>



**THE PROMISE ROADSHOW 2024** - April 2024 to December 2024

**ON-LINE LEARNING SESSION** : 'Keeping the Promise - 'What does this mean for our care experienced young people and our workforce?'

**Learning & Development Framework:** Multi-Agency - Informed Practice - Learning Session

**Content:** "The Promise and Corporate Parenting (Falkirk Family & Friends)"

- Understand Scotland's foundations of #Keeping the Promise and duties of a Corporate Parent.
- Learn how you can be a Promise Keeper by describing 'Care experience' in a supportive way.
- Learn about Falkirk's Heart on Sleeve Network that is promoting compassionate relationships with children, young people and adults

**Staff groups:** All Falkirk Council Services & Multi-Agency Partners.

If you have attended this session in 2022 or 2023, there is no need to attend in 2024.

You will be sent a copy of the updated presentation to reflect progress of Falkirk Champs and Falkirk's Promise Implementation Team

Feedback from staff member who attended the Learning Session: *The learning session left me feeling refreshed that changes are being made to the way that we can better support our young people in a way that matters to them... no matter what job we have.*

**To access a learning session:**

- Choose a date & time from below
- Add the date and Microsoft Teams link below to your calendar
- Microsoft Teams link → [Click here to join the meeting](#) ←
- Connect to the session at your chosen time & date
- No need to pre-book

**ALL SERVICES :**

**Pre-questions** - prior to attending the learning session, please Ctrl & Click on the link below or use the QR code. **This link is available now.**

This will take you to questions that should take approx. **6 mins** to complete.

Some staff might need to access this through a GLOW Account

If none of the dates & times suits your team / service, please contact

[winnie.delaney@falkirk.gov.uk](mailto:winnie.delaney@falkirk.gov.uk)

to explore whether alternative dates can be arranged for your team / service.

Tuesday <b>30 April</b> 2:30 to 4:45pm	Thursday <b>15 August</b> 09:15 to 11:30
Wednesday <b>8 May</b> 09:15 to 11:30	Tuesday <b>3 September</b> 09:15 to 11:30
Wednesday <b>8 May</b> 2:30 to 4:45pm	Wednesday <b>30 October</b> 09:15 to 11:30
Thursday <b>6 June</b> 2:30 to 4:45pm	Tuesday <b>26 November</b> 09:15 to 11:30
<b>Wednesday</b> <b>12 June</b> 2:30 to 4:45pm	Monday <b>2 December</b> 2:30 to 4:45pm

**CTRL & CLICK** → <https://forms.office.com/r/Nx9VxK0DGP>

**OR**







## FALKIRK Multi- Agency Locality Learning Session 2024

**Approach to working with Domestic Abuse** - The Safe and Together Model is an internationally recognised suite of tools and interventions designed to help child and family serving systems become domestic abuse informed.

Falkirk Community Planning Partnership have invested in delivering Safe & Together training to our multi-agency partners since 2017.

This training is aimed at increasing Falkirk's multi-agency staff's learning of a domestic abuse model that will improve cross system collaboration, improve staff competencies while aiming for better outcomes for families.

Staff are invited to attend from: all services across Falkirk's Community Planning Partnership. This includes Adult Services, Children's Reporter, Children's Panel members, Education, Fire & Rescue Service, Health, Housing Services, Police, Social Work, Third Sector Services, Mental Health Services.... and any other service whose staff would benefit from having an insight understanding the impact of domestic abuse

If you work in other services and feel this may be of benefit to you and want more information, please contact [winnie.delaney@falkirk.gov.uk](mailto:winnie.delaney@falkirk.gov.uk)

Name of learning session	2024 Dates	Guidance – what training is best suited to your post?	To access more information connect to : Forth Valley Practitioner Pages Search for “Safe and Together”	
<b>On-Line 1 ½ hrs BRIEFING SESSION</b>  There is no need to pre-book this session .... just click on the Microsoft Teams Link on your chosen date	-Tuesday 26 <b>Mar</b> 09:25-11:00 -Thursday 18 <b>April</b> 3:15-4:45 -Friday 17 <b>May</b> 1:00-2:30 -Tuesday 4 <b>June</b> 3:15-4:45 -Friday 21 <b>June</b> 09:25-11.00 -Wednesd 24 <b>July</b> 11:25-1:00 Wednesday 21 <b>Aug</b> 09:25-11:00 -Monday 16 <b>Sept</b> 3:15-4:45 -Tuesday 8 <b>Oct</b> 09:25-11:00 -Friday 1 <b>Nov</b> 11:25-1:00 -Wednesday 20 <b>-Nov</b> 3:15-4:45 -Thursday 12 <b>Dec</b> 09:25-11:00	<b>Informed Practice Training for:-</b> <ul style="list-style-type: none"> <li>• Staff who wish to have some insight into the change of language and approaches that will support them to better understand the impact of domestic abuse.</li> <li>• Staff who have previously attend S&amp;T training who would benefit from refreshing their learning.</li> <li>• This session may also guide some staff groups' future decisions on what other Safe &amp; Together training would be most helpful for their role</li> </ul>	<b>Prior to attending the online session, please Ctrl &amp; Click on the link below. This link is available now.</b> This will take you to pre-learning questions that should take approx. 5 mins to complete. Some staff might need to access this through a GLOW Account  <a href="https://forms.office.com/e/CLqKR3G6MD">https://forms.office.com/e/CLqKR3G6MD</a>  <b>Microsoft Teams meeting</b> On your chosen time and date, join on your computer or mobile app time by clicking on the Teams link below.  Teams Link for all staff ↓  <a href="#">Click here to join the meeting</a>	
<b>Introduction to Safe &amp; Together 1 DAY OVERVIEW</b> 09:15am to 4.30pm Falkirk Council Offices The Foundry Larbert	Wednesday 6 <b>March</b>  Wednesday 29 <b>May</b>  Tuesday 17 <b>September</b>  Thursday 21 <b>November</b>	<b>Skilled Practice Training for:-</b> <ul style="list-style-type: none"> <li>• Staff who provide general services to adults and families, who will benefit from understanding behaviours associated with domestic abuse.</li> </ul>	<b>Falkirk Council Services staff:</b> Social Work, Education, Justice <ul style="list-style-type: none"> <li>- Please submit your request through CPD manager</li> <li>- Confirmation of your place will be sent via CPD Manager</li> <li>- DO NOT apply for the course using the e.link</li> </ul>	<b>All Other Services:</b>  Register your request by connecting to the e.link below <a href="https://forms.office.com/e/X9pra0LFGu">https://forms.office.com/e/X9pra0LFGu</a>
<b>2 DAYS SUPERVISORS TRAINING</b>	Thursday13 & Friday 14 <b>June</b>  Monday 19 & Tuesday 20 <b>August</b>  There are 4 x Online places available for this course	<b>Specialist training for:-</b> <ul style="list-style-type: none"> <li>• Managers and supervisors of staff</li> </ul> Prior to attending the 2 Days training you should have either:- <ul style="list-style-type: none"> <li>- A good working knowledge of Safe &amp; Together</li> <li><b>OR</b> have attended S&amp;T 1 Day Overview Training</li> </ul>	<ul style="list-style-type: none"> <li>- Please submit your request through CPD manager</li> <li>- Confirmation of your place will be sent via CPD Manager</li> </ul> DO NOT apply for the course using the e.link  For more information about the online course please contact : <a href="mailto:christine.brown@falkirk.gov.uk">christine.brown@falkirk.gov.uk</a>	
<b>4 DAYS CORE SKILLS TRAINING</b> Falkirk Council Offices The Foundry Larbert	<b>JANUARY</b> - Thurs 25, Fri 26, Mon 29 & Tues 30 <b>MAY</b> - Fri 17, Wed 22, Thurs 23 & Fri 24 <b>SEPTEMBER</b> - Tues 24, Wed 25, Thurs 26 & Fri 27 <b>NOVEMBER</b> - Tues 5, Wed, 6 Thurs 7 & Fri 8	<b>Enhanced Practice Training for:-</b> <ul style="list-style-type: none"> <li>• Staff working directly with children and families</li> <li>• Adult Services,</li> <li>• Staff from Education, Health, Police, Social Work, Fire Service, Children's Reporter, Children's Panel members, Housing Managers, Mental Health Services, Third Sector Services</li> </ul>	<ul style="list-style-type: none"> <li>- Please submit your request through CPD manager</li> <li>- Confirmation of your place will be sent via CPD Manager</li> <li>- DO NOT apply for the course using the e.link</li> </ul> Register your request by connecting to the e.link below <a href="https://forms.office.com/e/4PCjGf5fPa">https://forms.office.com/e/4PCjGf5fPa</a>	

# FALKIRK Multi- Agency Locality Learning Session 2024



## GETTING IT RIGHT FOR EVERY CHILD 'REFRESH'



**Would you like an opportunity to come together with your colleagues across your locality?**

**We want to invite you to your locality based GIRFEC Refresh learning session, to continue learning how we put 'Policy into Practice'.**

**Join partner agencies to strengthen our relational based practice.**

**Informed training for :** Practitioners and Managers working alongside and supporting children, young people and their families.

**This includes staff from :** Adult Services, Children & Families Social Work, Children's Review Co-ordinators, Children's Reporter, Children's Panel members, Education, Fire Service, Health, Housing, Police, Prison Services, Third Sector Family Support Services

### Services supporting families in the following localities

### Date & Times

### Choosing which date to attend:

All Localities	<b>Wednesday 24<sup>th</sup> January</b> 9.30 – 12noon <b>OR</b> 2.00 – 4.30pm	Falkirk Council Offices, <b>The Foundry</b> , Central Boulevard, LARBERT, FK5 4RU (Office building next to Larbert Police Office)  <b>1<sup>st</sup> Option</b> Attend on the date for your locality.  <b>2<sup>nd</sup> Option</b> <u>Select any date if:</u> - You are unable to attend your locality date - You work across various localities
Boness & Braes High Schools Localities and across Falkirk	<b>Monday 26 February</b> 9.30 – 12noon	
Larbert & Denny High Schools Localities and across Falkirk	<b>Thursday 28 March</b> 2.00 – 4.30pm	
Falkirk & Graeme High Schools Localities and across Falkirk y	<b>Thursday 25 April</b> 2.00 – 4.30pm	
Grangemouth High School Localities and across Falkirk	<b>Monday 27 May</b> 9.30 – 12noon	
All Localities	<b>Thursday 20 June</b> 9.30 – 12noon	- If you work <b>across various localities</b> , including St Mungo's HS and Carronrange School, select any of the dates. - If your staff team works across various localities, please plan that your team is represented across various dates.

Content:	Overview of GIRFEC Key Changes	What has <b>not changed</b> ? What has <b>changed</b> ?	What developments are taking place <b>across Falkirk</b> ?	How is the <b>UNCRC</b> incorporation & <b>The Promise</b> influencing GIRFEC Refresh?
	Clarity regarding <b>Named Person</b> and <b>Lead Professional</b> .	The revised <b>National Child Protection Practice Guidance 2021</b> is reflected with GIRFEC Refresh	GIRFEC Values and Principles have been strengthened and are underpinned by the UNCRC, ensuring policy and practice protects, respects and fulfils the <b>rights of all children and young people</b> .	

### ● How to request to attend learning session ●

To select a date & time for yourself, **OR** selecting a date & time on behalf a staff team, register attendance by connecting onto the QR Code **OR** the weblink address



**OR** connect to the link below

<https://forms.office.com/e/1PMjES2TwX>

# BEHAVIOUR IS COMMUNICATION: DE-ESCALATION TECHNIQUES


**SKILLED TRAINING FOR:** Managers and practitioners who work with children, young people, and families, especially where there are concerns for children’s wellbeing and safety.

**CONTENT:** This includes Adult Services, Children's Panel members, Children's Reporter, Child Review Co-ordinators, Education, Fire Service, Housing, NHS, Police, Social Work, Third Sector family support services.

This learning session will focus on behaviour, communication and improving relationships in customer-facing roles.

DATES	VENUE	TIME
Thursday 13th June 2024 Monday 17 <sup>th</sup> June 2024	<p style="text-align: center;"><b>The Foundry</b>                      Central Boulevard                      LARBERT, FK5 4RU                      (Office building next to Larbert Police)</p>	<p style="text-align: center;">9:30am – 12:30pm  <b>Please arrive at 9:15am for a prompt start.</b></p>

## HOW TO BOOK A SPACE

<p><b>Falkirk Council Services staff:</b> Social Work, Education, Justice</p>	<ol style="list-style-type: none"> <li>1. Please confirm your request with your line manager</li> <li>2. Submit your request through CPD Manager</li> <li>3. Confirmation of your place will be sent via CPD Manager</li> <li>4. <b>DO NOT</b> apply for the course using the QR code or link below</li> </ol>	
<p><b>All other Services:</b> To select a date, connect using the web link or QR Code.</p>	<div style="text-align: center;">                        OR                      via the following link:   <a href="https://forms.office.com/e/8f3mzDiNFm">https://forms.office.com/e/8f3mzDiNFm</a> </div>	<p><b><u>Please note:</u></b> If you have specific learning requirements or any queries, please detail on the booking form or contact <a href="mailto:lara.roberts@falkirk.gov.uk">lara.roberts@falkirk.gov.uk</a>.</p>





# CHRONOLOGY

## LEARNING SESSION

Date/Time of Event	Date/Time Event Recorded	Key Event and Brief Explanation of Significance (including category)	Action and Outcomes	Source Agency and Agency Contact

**SKILLED TRAINING FOR:**

Managers and practitioners who work with children, young people, and families, especially where there are concerns for children’s wellbeing and safety. This includes Adult Services, Children’s Panel members, Children’s Reporter, Child Review Co-ordinators, Education, Fire Service, Housing, NHS, Police, Social Work, Third Sector family support services.

**CONTENT:**

This learning session will confirm our understanding of chronologies knowing that they provide a key link in the chain of understanding needs/risks, including the need for protection from harm. We will review how they give a summary timeline of child and family circumstances [or those of an individual using adult services], patterns of behaviour and trends in lifestyle that may greatly assist any assessment and analysis. The learning session will assist you in your practice with current and ongoing assessment and risk management, with particular emphasis on how you undertake ongoing analysis of the information you are recording.

### HOW TO REQUEST A PLACE

**Falkirk Council :  
Social Work,  
Education &  
Justice services**

1. Please confirm your request with your line manager
2. Submit your request through CPD Manager
3. Confirmation of your place will be sent via CPD Manager
4. **DO NOT** apply for the course using the QR code or link below

### Available dates for multi-agency services:

Boness & Braes High Schools Localities and across Falkirk	Tuesday <b>23</b> April	<b>VENUE :</b> Falkirk Council Offices, The Foundry, Central Boulevard, LARBERT, FK5 4RU (Next to Larbert Police Office)  <b>TIME :</b> 9.30pm – 12.30pm <b>Please arrive at 9:15am for a prompt start</b>
All localities	Friday <b>26</b> April	
Larbert & Denny High Schools Localities and across Falkirk	Monday <b>29</b> April	<b>Please request to attend the session on the date for your locality</b>  <b>OR</b>
All localities	Thursday <b>9</b> May	
Falkirk & Graeme High Schools Localities and across Falkirk	Monday <b>13</b> May	If you are unable to attend your locality date or work across various localities (including St Mungo’s High and Carrongrange High), you are welcomed to attend any session
Grangemouth High School Locality and across Falkirk	Tuesday <b>4</b> June	
All localities	Tuesday <b>11</b> June	

**All other services:**

To select a date, connect using the web link or QR Code



OR

via the following link:

<https://forms.office.com/e/UeLp7AL4WV?origin=lprLink>

**Please note:** If you have specific learning requirements or any queries, please detail on the booking form or contact [lara.roberts@falkirk.gov.uk](mailto:lara.roberts@falkirk.gov.uk) - Interagency Training Officer

## Relaunch of Falkirk's Child Protection Practitioner Forum learning events.

◆ Friday 15<sup>th</sup> March 2024, 9.30 – 12.15 ◆

OR

◆ Tuesday 16<sup>th</sup> April 2024, 9.30 – 12.15 ◆

**The Foundry, Larbert**

### Agenda:

- Sharing key findings from Falkirk's Child Protection Learning Reviews
- Understanding what the key findings mean for your practice, your service
- Increase awareness of Forth Valley Interagency Child Protection Guidance (2023)
- Learning outcomes for multi-agency managers and practitioners

**Falkirk Child Protection Practitioner Forum  
Booking Form**

### Falkirk Council Services staff:

**Social Work, Education, Justice. Information is within CPD Manager**

**All other staff :** connect to either of the links below.

Ctrl & Click the link below

<https://forms.office.com/e/Ha4Zx7Azfn>

OR

Scan the QR Code



Any queries, please contact [winnie.delaney@falkirk.gov.uk](mailto:winnie.delaney@falkirk.gov.uk)

**UPDATE 26 March 2024**

**THERE ARE NO REMAINING PLACES AT  
THIS LEARNING EVENT**

It is possible that staff whose places have been confirmed may cancel their booking.

Therefore, we are managing a waiting list for  
16<sup>th</sup> April 2024

You can add your name to the waiting by  
adding your details using the links blow:

Ctrl & Click the link below

<https://forms.office.com/e/Ha4Zx7Azfn>

OR

