7 MINUTE BRIEFING Adult Protection – CCIS Usage



Questions to consider

How beneficial will it be if I do this?

How will records be interpreted?

Is this sustainable?

Further information

Team Managers

Local ASP Champions

Guidance on ARH views

What to do

Every data user is responsible for ensuring the accuracy of data recorded and where it is recorded. Take time and demonstrate your skills by producing records which complement the efforts you have made in supporting your Client. Give them or their relative leaflets for reference for after you leave. Lastly tell the referrer the outcome.

Background

We all work hard and are committed to the highest standards of public service. To work better we cannot work harder but we can work smarter

There are recurring issues with data recording on the Community Care Information Sytem

Why it matters

The accurate recording of information is critical to be legal, to protect people and to evidence our performance.

This is measured in many ways and includes Key Performance Indicators (KPI). Data is extracted from CCIS on a monthly basis and analysed as performance information.

Information

Recurring issues include:

Delays

Initial manager discussion Initial Referral Discussion Consideration of Advocacy Recordings of meetings Categorisation of client

Risk assessment
Protection Plans
Outcomes

Findings

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Scant detail on ARH screens
Data retrieval unreliable
Referrer not always updated

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Lack of ownership