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Introduction

I hope you had a lovely Easter break. From our perspective it really feels like the renewed Glow Programme of work is up and running now. Projects are well underway and we are nearing our full complement of staff.

There remain however a number of challenges and we can't guarantee it will all be plain sailing, but we are entering a phase where we will have more to consult and update you on over the forthcoming weeks and months.

In addition to the core projects, a particularly large area of work relates to the operational policies, procedures and practices for Glow which have largely

not been reviewed since the service first went live.

We will want to make sure you have a significant input to this in the near future. Keep in touch.

Liza McLean
Head of Glow Strategy and Programme

Glow Service - RM Unify Release

RM Unify is the product from RM Education that hosts the Launchpad from which users can access their Glow content and services. An update, Version 2.0, is now live. We will continue to try to improve our notification process to you of these updates. The new features include:

- Personal Launch Pads and an improved RM user interface including optimization for different screen sizes.
- The My Launchpad feature allows individuals to personalise the Launchpad from a selection of tiles, including those made available by their school.
- My Launchpad is available to all users by default. All users will now have restricted access to the RM Unify App Library to allow population of My Launchpad.

- Schools can disable the My Launchpad feature if they wish using their RM Unify Administration accounts.
- The RM Unify support documentation describes in detail the process of enabling.

To find out more visit the RM Unify Blog:
<https://rmunify.blogs.rm.com/rmunify-blog>

Glow Projects Update

Wiki Project

We are gathering requirements for a replacement wiki service and would like to consult with keen wiki users. We have prepared a short [survey](#). It would be very helpful if you could complete the survey and send to others who may have views - we're not restricting the survey to Glow users, feel free to circulate more widely.

We would also like to remind current wiki users that content will not be migrated to the new service. Users should save any content they want to an appropriate place.

Blogs Project

Work is underway to secure a new blogging service, with the aim of migrating content by

October 15th. As you may imagine this is not a straightforward or simple process. We have engaged a large scale blog specialist company (Code for the People) to validate our requirements, technical approach and plans over the next month. We will keep you posted at key points in the project as we progress.

Broadcasting Project

Further engagement with Glow users has taken place and an online survey was created and then completed by a number of teachers. We are now reviewing the requirements and the various products and suppliers on offer. We will conduct a further round of requirements gathering before finalising plans. If you think that any teachers in your authority would be interested in becoming involved in this project please contact:

Jennifer.mcdougall@educationscotland.gov.uk

Authenticated Services Migration

As part of the planning for the switch over to the new authentication service from RM, we will shortly start the process for moving all of the Glow authenticated services across. We do not anticipate any impact on the services or user experience.

Enhanced Teaching, Enriched Learning

Three projects are under development by the Education Scotland Team: Curriculum Content, Learning and Teaching and Adoption and Support. There will be more on this in the next update.

Communications

There has been a small delay to the production of a Glow public facing website. We hope to have the website in place next month. We will keep you informed and involved in its development.

We are also currently updating the Glow webpages on the Education Scotland website. We would like to include the names and email addresses for each Glow Key Contact in a more prominent way on the [Browse local authority](#) page in the Glow section of the Education Scotland website. Please advise if you would prefer to opt out of this approach.

Please remember to follow @EducationScot and @engagefired and the hashtag #Glowscot for Twitter updates about Glow. Whilst we are not running a 24/7 social media service, our intention is to keep you informed and updated on a regular basis.

Guidance and Policy

We have been consulting with the Information Commissioner's Office (ICO) regarding the draft of the Privacy Impact Assessment (PIA) previously produced. As a result we will be reviewing, refreshing and expanding the PIA in line with the new ICO PIA Code of Practice. As highlighted in the Code of Practice an important part of the PIA process is ensuring consultation with the people who will be affected.

Technical Update

Microsoft 365 MasterPage

As advised in our last update, we encountered significant difficulties in deploying the revised Glow MasterPage that had been planned. We have now identified that the most appropriate and sustainable solution is to use the standard templates provided by Microsoft.

We are currently planning the approach to rolling this out, and will be engaging with you before any changes are made.

J2E

As covered in the last Glow Update, the contract for the J2E resources will come to an end on 30 June 2014. We would be grateful if you could please ensure users are aware of this change in good time so that alternative arrangements can be made.

Stakeholder Engagement and User Involvement

Plans are in place for the establishment of two new groups to support the ICT in Learning Programme and Glow.

A **Technical Operational Advisory Group** will convene for the first time in May. The purpose of this Group is to provide technical and security advice on 'ICT in Learning' designs and proposed solutions so that they are able to be implemented and supported to gain maximum benefit in the most cost effective manner. We will post the Terms of Reference to the Key Contact Newsfeed when agreed.

Plans are underway for a new **National Digital Learning Forum**. The forum will have a broad membership and is designed to suit the Learning ICT Programme, which includes wider Curriculum, Teaching, Learning and Assessment needs.

Through the Forum, a number of workshops, themed sessions and communication events will be held. This is intended to encourage dialogue and exchange about the tools, functions and applications that will make a positive impact on learning.

This approach will seek to widen the sphere of interest in digital technologies,

increase the utility of ICT in education offerings, including Glow, and help to ensure the needs of the learners and teachers are met in a dynamic, responsive manner.

Many of you will be involved in these groups and this is very much appreciated.

Glow Key Contacts Engagement Sessions

In advance of the next full Glow Key Contact meeting on **19 June** we are hosting three engagement sessions – in Glasgow, Edinburgh and Aberdeen, and a Glow Meet for those who may find it difficult to get to any of these venues.

The purpose of the sessions is to share updates and give you the opportunity to shape the evolving stakeholder and user engagement approach.

Date	Time	Venue
Wed 7 May	2.30-4.30	Glasgow
Thu 8 May	10.30-12.30	Edinburgh
Tue 13 May	2.00-4.00	Aberdeen
Wed 14 May	2.00-4.00	Glow Meet

Meet the Teams

Liza McLean
Head of Glow Strategy and Programme

Emma Walsh
Glow: Head of Delivery and Implementation

James Fanning
Head of Emerging Technologies Team,
Education Scotland

Brian Duffy
ICT in Education Programme and Policy
Manager

Lorraine Spalding
Glow Communications and Engagement
Manager

Ian Stuart, John Johnston, Christine Lamont,
John Sexton
Glow Product Owners

The team also comprises Project Managers, Business Analysts, Technical Experts and former Teachers to ensure a balance between technical development, project management and the input from a learning and teaching perspective.

We are also working closely with a number of external partners and organisations.

Stay in Touch

If you have any comments or feedback on this update, please contact:

Lorraine.spalding@scotland.gsi.gov.uk