









Storyboard at a Glance...

- Families
- Environment
- Workforce
- Identification
- Intervention
- Universal
- Targeted

An Early Language and Communication Improvement Story Board from South Lanarkshire

Early Communication Toolkit

 <p>The issue</p>	 <p>The team</p>	 <p>Our idea</p>
<p>Limited staff confidence in Early Communication support</p> <p>Lots of information available but not all stored together to allow for easy access to them</p>	<p>4 Coordinators</p> <p>Group of 4 community therapists</p>	<p>To develop toolkit to support staff working with this client group at 3 levels of intervention (universal/targeted and specialist)</p>
 <p>Tools & resources we used.</p>	 <p>What we did</p>	 <p>The impact</p>
<p>Quality Improvement journey to identify what the overall aim was, primary and secondary drivers.</p> <p>Feedback from smaller test of change addressing management of client group</p> <p>SCERTS, Care Aims, Driver Diagram</p>	<p>Identified what resources we had and what worked well at all levels of intervention. (observation tool, SCERTS questions, universal/targeted/specialist resources)</p> <p>Gathered thoughts from team around what they felt they needed in order to manage this client group</p> <p>Look at strategies/resources to involve parents and carers in therapy journey</p> <p>Learning and development opportunities for therapists to build confidence</p>	<p>Small test of change ongoing with resource</p> <p>Will use confidence rating scales and case discussions to measure impact and gather feedback.</p>
 <p>Our learning & next steps</p>	<p>Consider change ideas to continually support staff – teams channel, case discussion</p> <p>Name of project – lots of discussion, relevant to who will access</p> <p>Time required to establish what we want the outcome to be</p>	
 <p>Find out more</p>	<p>Gillian Roberts@lanarkshire.scot.nhs.uk</p>	