









Storyboard at a Glance...

- Families
- Environment
- Workforce
- Identification
- Intervention
- Universal
- Targeted

Embedding Words Up

An Early Language and Communication Improvement Story Board from Highland

 The issue	 The team	 Our idea
<p>We wanted the Words Up Key Messages to be adopted/ owned by all practitioners working with children in Health, Education and the Voluntary & Third sector rather than them being SLT owned</p>	<p>Our Service</p> <p>Education</p> <p>Health</p> <p>Voluntary & Third Sector</p>	<p>Having a long-term plan to develop;</p> <ul style="list-style-type: none"> • SLT knowledge and use • Education partners knowledge and use • Health partners knowledge and use • Voluntary and Third sector knowledge and use
 Tools & resources we used.	 What we did	 The impact
<p>Posters</p> <p>Videos</p> <p>Training</p> <p>Information on multiple websites</p> <p>Monitoring tool for EYP staff</p> <p>Joint training with Education staff</p>	<p>Developed training available to all;</p> <ul style="list-style-type: none"> - Words Up Baby - Words Up Early - Words UP Primary <p>Linked key messages to Education trainings through collaborative practice;</p> <ul style="list-style-type: none"> - Words Up Baby/ attachment - EYESO: planning - UHI/Early Childcare - Highland literacy <p>Co-developed a monitoring tool for Early Years staff for self reflection on their own interaction post training.</p> <p>Offered coaching and modelling support post training: SAC intervention.</p>	<p>SLT Service:</p> <ul style="list-style-type: none"> • used by all staff at all levels of the system <p>Health:</p> <ul style="list-style-type: none"> • known and used by other AHP services. • Nursing, Midwifery and Community Nursing <p>Education:</p> <ul style="list-style-type: none"> • incorporated in co-developed and educational owned training. • used by nursery settings in their own parental delivery of information <p>Population:</p> <ul style="list-style-type: none"> • written on requests for assistance • used by parents when discussing supporting communication • used on Highland and National websites
 Our learning & next steps	<ul style="list-style-type: none"> • It takes a long time (years) to make meaningful change in an organisation • How can we collaborate with our partner agencies to build quality assurance around interaction (the key messages) into their system. 	
 Find out more	<p>ruth.deplacido2@highland.gov.uk</p> <p>sharon.smith3@highland.gov.uk</p>	