

# Guidance for Retail Customers



Face



Avoid Crowded Places



Clean hands and surfaces



Physical distancing



shop locally



be patient



wear a face covering



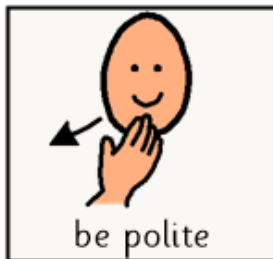
shop in small groups.



avoid crowds



use available sanitisers



be polite



shop online if self isolating



## Exemptions from face coverings



children under 5



some medical conditions



those who require communication support



while eating or drinking



staff behind screens



when taking medicine



someone who relies on lip reading



physical distanced shop workers

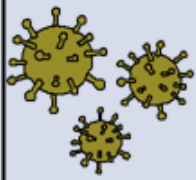


when asked to remove by police or other appropriate professional



when asked to remove for ID.





# Guidance for Hospitality and Tourism Customers



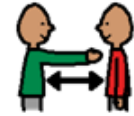
Face



Avoid Crowded Places



Clean hands and surfaces



Physical distancing

Coverings



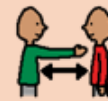
## Customers should



Meet in groups of 6 people or less.



Meet in groups of no more than 2 households.



Observe physical distance rules.



Wear a face covering when not seated (unless exempt)



Keep up to date with Scottish Government advice



Not form crowds.



Follow advice from transport scotland.



Not travel or visit if you feel ill.



Follow instructions given.



Provide contact details.



Plan ahead for table sizes.



Visit only one bar or pub in a day.



Stay in household groups.



Stay seated as much as possible.



Not raise voice.



Not sing.



Follow good hygiene.



Be considerate.