

DIGITAL PARENT/CARER JOURNEY P2 - P7

DIGITAL JOURNEY TO SUPPORT CONTACT WITH THE SCHOOL OFFICE



Dear Parent/Carer,

To support your child at school, we are providing you with useful information and links to the various Digital programmes which support communication and administration functions between you and the school office. Many of you will already be enjoying the benefits of using these systems. This is a reminder for parents/carers who are still not signed up to these excellent online programmes.

These online programmes are excellent communication tools and are available 24/7. It would be really helpful if you could take the time to sign up as this will help save time and reduce the use of paper for both you and the school.

All of the information you require is contained in the following sections.

We would appreciate if you could take time to provide feedback on your experiences of signing up to the various programmes <https://forms.office.com/e/QeBmcPvUKF>

We hope you find this helpful.

Kind regards,
Administration and Business Support Team

Parents Portal is a digital programme which replaces the school bag run. This programme enables you to:

- Update your address and contact details
- Review the Annual Data Check which contains personal details about your child
- Sign Permission Slips electronically
- Make online bookings for Parents Evenings (for Primary Schools only)
- View your child's attendance, timetable and school calendar
- Report your child's Absence
- Free Bus Travel application – National Entitlement Card (for Primary Schools only).
- Access to key info e.g., Period Dignity.

To access Parents Portal, you must have a MyGov Account. To create a MyGov Account, please click [here](#). If you already have a MyGov Account, please access Parents Portal [here](#)



In order to enjoy the benefits of Groupcall, please ensure you provide your mobile number and your email address to your child's school. This package means you can be sent urgent alerts and easily respond to any communications from the school.

You can download the free Xpressions app to your IOS or Android mobile on your respective app store.

To find out more about Groupcall and the Xpressions app, please click [here](#)



ParentPay is a user-friendly online payment system which enables you to support your child's all-round experiences at school. You can:

- Add funds to your account
- Pay and pre-select school meals
- Monitor your transaction history
- Provide permission for school trips and activities
- Pay for trips and activities

This payment system eliminates the need for your child to be carrying cash to school. It also reduces the need for cash to be kept in school.

It is important to pre-select school meals, as this means the kitchen staff can plan ahead. This reduces food waste and gas emissions, thus helping the environment.

To access ParentPay, please click [here](#)