

## Pupil iPad Deployment- Hyndland Primary School Frequently Asked Questions

During our parental engagement events there were some queries around some aspects of the iPad deployment at Hyndland Primary. We have answered some of these queries below.

### **1. Which version of the iPads will the children be receiving?**

As far as we know, it will be the 6<sup>th</sup> generation iPads. P1-6 will have 128 GB and P7 will have 32 GB iPads.

### **2. What will be provided with alongside the iPads?**

Each iPad will come in a secure case; P1-6 iPads will have a charging station in school. P7 iPads will come with their own chargers that the children can take home to charge up their iPads. At the moment there are no further plans to provide the children with any additional physical resources for their iPads.

### **3. How long will it be before the iPads are replaced?**

We are unsure of how long it will be at this moment in time.

### **4. Will devices have firewalls, and proxy settings?**

The iPads will be protected by the same settings as our school computers. They will not be able to access social media accounts or apps. This will be the same at home and in school.

### **5. What is Glow?**

Glow is a platform that we use in school to save work, send emails and access online resources. Each child has access to an account and it will follow them right the way through their primary and secondary schooling. This means that work saved by P7 children at primary will be able to be access when they move into S1.

### **6. Can Glow be accessed remotely by P1-6?**

Yes, children will be able to access their Glow account from home if they wish do so. However there won't be a need for this unless specified by the class teacher.

### **7. If the children are using Glow will they be taught email etiquette?**

Yes, the children will be taught this through their Digital Learning lessons in class.

### **8. How will the iPads be backed up?**

The iPads will back up on to the school system when they connect to the school Wi-Fi. If children are using Glow to save their work then it would be automatically backed up.

### **9. Do the children require an email address to create an Apple account for their iPad?**

The iPads will come pre-configured and the children will have a secure password and a class account to login to the iPads. If a child wishes to save their work on to OneDrive then they will require their Glow username and password.

### **10. Will the iPads be used all the time for learning?**

No, the iPads will be used to enhance learning and as a supportive tool. Children will still learn from books and write in jotters and work collaboratively with each other without the iPads.

**11. What will be done to ensure that the children are not overusing the iPads on an individualised basis?**

We are aware that increased screen time is a concern from families. This will be monitored closely on the iPads and for P7 children can be monitored at home by parents/carers. As previously mentioned the iPads will not be replacing the way that children learn, they will be used to enhance and support learning.

**12. What happens if it is broken, lost or stolen?**

If the iPad is broken, lost or stolen please report it to the school as soon as possible. This will allow us to arrange a repair or track the iPad through our remote access system and erase the data.

**13. Will the children's data be shared on the iPad with your IT service provider?**

The only information that will be shared with our IT service provider will be the pupils name associated to the iPad. This will allow them to remotely access it should it be lost or stolen and erase the data that is on the iPad.

**14. What happens at the end of the year?**

At the end of the school year P7 children will return their iPads to their primary school and receive a new one at their secondary school.

**15. Will children be able to access their work from a previous year that has been saved onto an iPad?**

Yes, as they will be using an account associated to them as an individual their work will follow them through the years when using the iPads.