



Executive Director of  
Education  
Maureen McKenna

Education Services  
Glasgow City Council  
City Chambers East Building  
40 John Street  
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Our Ref MMcK/SLA  
Date 21 April 2021

Dear Student

I wanted to provide you with an important update on arrangements for this year's National Qualifications following the cancellation of normal exams.

I know that the last few months have been a worrying time for you all but wanted to reassure you that your school and teachers are doing everything that they can to make sure you get the grades you have all worked so hard for and deserve.

In order to submit your provisional results to the SQA as part of the Alternative Certification Model for the 2021 session, teachers at your school have put together plans to allow them to have the evidence to support their judgement of your grade in each of your subjects.

Your school will have already issued you with a clear plan of what your learning and assessment journey will be, from now until late June and in relation to each of your subjects.

Please be assured that there are detailed arrangements in place to ensure that provisional results are checked by other staff within the school, by staff in other schools and where required, by other experienced officers across the authority to ensure they align with national standards and expectations. Staff in school have also undertaken a range of professional learning updates to help make sure you receive the correct grades.

Provisional results for each pupil in each national qualification are due to be submitted to the SQA by 25 June 2021.

In a change from normal practice, it has also been agreed by all schools in the city, that provisional results will be shared, in line with national advice, with senior phase pupils between 14 – 25 June 2021.

This will allow staff to focus on supporting you until that date.

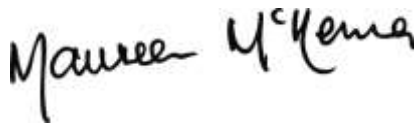
Your teachers will continue to have ongoing conversations with you throughout this period about your progress in order that the submitted provisional result does not come as a surprise. So, let's allow the teachers to get on with this and be patient until mid-June.

I understand that this will be very difficult as you will all be anxious after last year but it's important that staff focus on every student ahead of the deadline date.

By these dates, we will also be clearer about what the SQA arrangements are for dealing with any appeals, should that be a route that you would want to take advantage of. The hope is that this appeals service will operate in a similar way to the years before session 2019/2020 and will be progressed beginning in August 2021 but we will update you on the details when we have them confirmed.

My advice is to keep working and know that we are all focussed on ensuring that you get the grades you deserve.

Yours sincerely

A handwritten signature in black ink that reads "Maureen McKenna". The signature is written in a cursive style with a large initial 'M' and a long tail on the 'a'.

**MAUREEN McKENNA**  
Executive Director of Education Services