# Instructions

## SiCs in practice:

## Step 1

• Form A: observation of 10 children per group at two different moments

### Step 2

• Form B: explanations for high and low scores

## Step 3

• Form C: going through the checklist for factors in the context (approach)

• Form D: determining work points and concrete actions



# GETTING STARTED WITH SICS



Make some time for SiCs. Plan together with your team when you will take the different steps and spread them over a period of about four weeks. It is recommended to repeat the self-evaluation as a setting minimum every 6 months. Determine immediately when you will implement SiCs a second time.

For the collection of data on well-being and involvement choose a day that reflects the normal course of affairs. Avoid exceptional days or periods such as Christmas time, carnival, etc., since they can give you a distorted picture. On days like these children can be more insecure or excited.

#### Type of setting: care for children aged 0 tot 3

#### WHEN?

Observe each of the groups in the setting twice, on different days (in a time frame of about 1 week). Determine a fixed moment to start the first and second observation in every group. We suggest:

- Moment 1: start at 9.00 a.m.
- Moment 2: start at 9.45 a.m. on one of the following days.
  (Or the other way round: the first observation at 9.45 and the second at 9.00)
  In a child care family all the children are observed twice during one scanning round.

#### HOW MANY CHILDREN?

Work with a maximum of 10 children per scanning round in one group. For the second round (on another day) you take first the children of that group who have not yet been observed.

#### Type of setting Out-of-school care

#### **WHEN**

The first moment is during an after school session at the end of the day:

- The first observation starts 15 minutes after the beginning of the care session.
- If the group comprises more than 20 children, a second observation follows 15 minutes after the previous one has ended.

You can choose the second moment of observation within the same week. Depending on the group size you observe once or twice 30 minutes during these fixed moments. These are the options:

- AT THE BEGINNING OF THE DAY: 7.30 a.m. 8.00 a.m.;
- AT THE END OF THE DAY, AFTER SCHOOL: starting 15' after the beginning of the session (see above);
- WEDNESDAY AFTERNOON OR DURING HOLIDAYS: 2.00 p.m. 2.30 p.m. or 4.00 p.m. 4.30 p.m..

# GETTING STARTED WITH SICS



#### **OUT-OF-SCHOOL CARE**

HOW MANY CHILDREN?

Always plan two different moments of observation per group (on different days).

If the group doesn't comprise more than 20 children in one location, the observation can be limited to 10 children. If the group comprises more than 20 children at both moments, a second scanning of 10 children will follow 15 minutes after the previous has ended. During the second round you try to focus on those who have not yet been observed.

	Less than 20 children	20 CHILDREN OF MORE
moment 1	1 observation during EVENING CARE	2 observatons during EVENING CARE
moment 2	1 observation during a MOMENT OF CHOICE	2 observations during a MOMENT OF CHOICE

If you formally implement SiCs for the first time, it is recommended to organise the observations during the above-mentioned fixed moments. If you follow these instructions, it will be easier to compare the results of these and later observations. Additional observations with a particular focus are also possible. For example, if you want to assess how children feel and behave when they come in and leave care, during tidying up moments, during meals, etc. the same procedure can be applied.

# STEP 1: ASSESSMENT OF WELL-BEING AND INVOLVEMENT



Once you master the scales for well-being and involvement, you can really get started with Step 1 of SiCs. To learn to use both 5 point scales (for babies and toddlers) we refer to the video training pack developed at the Research Centre for Experiential Education (see reference in the introduction).

In Step one you make a statement with regard to the level of well-being and involvement of a number of children during their stay in the setting.

Form A will help you with this (1 form per observation round).

#### **INSTRUCTIONS WITH FORM A:**

- Carefully choose the days and moments during which you will observe the children. Plan these in your diary.
- Write down the names of the children in the group you will observe in the first column of Form A. Do this before hand, in alphabetical order and according to their last name.
- Take a maximum of 10 children.
- Start with the first child on the list and observe him/her attentively during (maximum) two minutes.
- Immediately try to make a (preliminary) assessment of his/her level of well-being and involvement after these two minutes.
- Then describe what you saw in the 'observation' column and mention not only what the child was doing, but also the signals that support your score for well-being and involvement.
- Write down the final scores in the two circles (third column).
- Start with the observation of the next child and work your way down the list.

#### **EXAMPLE OF PART OF A COMPLETED FORM A**

NAME OF THE CHILD	OBSERVATION	WEL-BEING/INVOLVEMENT
1. Emma	<ul> <li>is sitting in the house area holding a doll and playing with many interruptions</li> <li>seems to be searching for something, looks at something and then stops searching</li> <li>neutral but relaxed posture</li> </ul>	3+ 2
2. Nathan	- is dancing enthusiastically with a few other children and the supervisor - is so absorbed that he does not even notice his mum entering the room - laughs, sings along, is beaming	5 5
3. Thomas	- is standing alone while the group is dancing - he seems absent, he hardly looks up - has a neutral posture: does not show any signs of discomfort or pleasure	3 1

# STEP 2: ANALYSIS OF THE OBSERVATIONS

In step 2 you try to seek as many explanations as possible for the results of your assessment. Form B will help you with this.

#### **INSTRUCTIONS WITH FORM B:**

- It is advisable to make this analysis together with the supervisors involved with the group.
- Go through all the observations with high scores (levels 4 and 5) for well-being and involvement.
- While you are doing this, put the left half of Form B in front of you.
- Go through the sections and look for an explanation for the high scores. Describe which elements have contributed to this high level of well-being and involvement.
- Take the right half of Form B in front of you.
- Go through the observations with low scores (level 1 and 2) for well-being and involvement.
- Go through the sections and look for an explanation for the low scores of well-being and involvement for each observation.

#### **EXAMPLE OF A COMPLETED FORM B**

THE HIGH SCORES FOR INVOLVEMENT ARE LIN		THE LOW SCORES FOR WELL-BEING AND INVOLVEMENT ARE LINKED WITH			
1. A rich offer		1. An offer that is not satisfactory  There is too much material in the house area: beds  and Maxi-Cosi's™ are piled on top of each other and  there's a heap of dressing-up clothes:  not very appealing.			
2. A positive atmosphere a	nd group climate	2. A negative atmosphere and	group climate		
3. Room for initiative  There are different options and as a result children choose what really appeals to them.		3. Too little room for initiative			
4. Efficient organisation		4. Inefficient organisation			
5. Empathic type of guidan  Intervening in a stimulate dances with the children		5. Inadequate type of guidance			
Child factors	Exceptional circumstances	Child factors  Nathan is new in school  and this is his second  week in after-school  care.	Exceptional circumstances		

# STEP 3: IMPROVING WHAT YOU CAN



In step 3 you will make an overview of the strengths and weaknesses of your care. Form C will help you with this. On this basis you will make choices and take decisions about actions to improve the quality. Form D will support you with this.

#### **INSTRUCTIONS WITH FORM C:**

Per statement you will judge whether it is completely, partly or not at all applicable:

	This statement is completely applicable. This indicates that the approach works well with regard to this point and can hardly be improved.  E.g.: Children can always choose between different activities.
	This statement is partly applicable. Some effort has been put in with regard to this point, but some improvement is still possible.  E.g.: Children can choose whether they participate in a guided activity; when they choose not to, they can only play in the book area. We could expand that.
<u> </u>	This statement is not at all applicable. Efforts should be made (urgently).  E.g.: There are no optional activities; the children are always obliged to participate in an activity.

These symbols indicate for which target group the statement is predominantly applicable:

Public and private child-care centres
Out-of-school care
Child care families

- Try to complete the checklist as truthfully as possible. It is not a judgement, but an aid to increase the quality of your care.
- When you have tackled one 'approach factor' (offer, room for initiative, etc.), you make a selection of work points. Go through the statements next to a hand or danger sign. Write the work points down in the appropriate box at the end of each section.

# STEP 3: IMPROVING WHAT YOU CAN

#### **INSTRUCTIONS WITH FORM D:**

In form D you list the possible work points, based on forms B and C.

Then you write down how you will put the work points into concrete actions.

After a couple of months you evaluate the initiatives you have taken.

When you use SiCs a second time, you can assess whether the changes have led to a higher level of well-being and involvement in the children.

#### **EXAMPLE OF A COMPLETED FORM D**

#### **EXAMPLE OF A WORK POINT:**

We want to improve the arrangement of the room, so that it becomes more inviting and stimulating for the children.

# CONCRETE ACTIONS TO BE TAKEN:

- All doll attributes are put into one area.
- The doll's tea set is put on the shelves instead of in a box on the floor.
- Each area is screened off with cupboards or boxes and racks.
- Clear pictograms are placed on boxes and on cupboards.

#### **EVALUATIONS:**

Positive.

There is a more relaxed atmosphere in the group. Children have less difficulties finding their way round and can play without being interrupted. But we should reflect on how to arrange more 'original' areas.

STEP 1: OBSERVATION SCHEDULE (SCANNING OF WELL-BEING AND INVOLVEMENT)

SiCs Form A

GR	ROUP:	NUMBER OF CHILDREN:		NU	MBER OF SUPERVIS	SORS: DATE:.	то	••••
						FROM	то	•••••
	Name child	OBSERVATION	WELL-BEING INVOLVEMENT		NAME CHILD	OBSERVATION		WELL-BEING/ INVOLVEMENT
1			INV BT	6				INV BT
2			INV BT	7				INV BT
3			INV BT	8				INV BT
4			INV BT	9				INV BT
5			INV BT	10				INV BT

THE HIGH SCORES FOR WELL-BEING A	AND INVOLVEMENT ARE LINKED WITH:	THE LOW SCORES FOR WELL-BEING AN	D INVOLVEMENT ARE LINKED WITH:			
1. A rich environment (well equipped in activities, etc.)	frastructure, a variety of play materials and	An insufficient offer (poor infrastructure, little or old play material, hardly any activity on offer, etc.)				
2. A positive atmosphere and grouinteractions, sense of belonging, etc.)	up climate (pleasant atmosphere, positive	2. A negative atmosphere and group climate (negative interactions, shout uncomfortable silences, children and carers do not connect)				
3. Room for initiative (children are often involved as much as possible in practical matte		3. Too little room for initiative (predominantly compulsory activities, limited flet the day schedule, rules and agreements, limited input of children, etc.)				
4. An efficient organisation (clear pl moments, optimal use of guidance, appropriat		4. An insufficient organisation (the day schedule is not geared to the children, many dead moments esp. during transitions, guidance is not used in an optimal way, etc.)				
5. An empathic adult style (taking in in a stimulating way and at the same time offe	to account children's feelings and needs, intervening ring room for initiative)	5. An inappropriate adult style (not taking feelings into account, no or few stimula impulses, discouraging of children who take initiative, etc.)				
Child Factors (birthday, new-born sister, etc.)	Exceptional Circumstances (only a few children present, first time sunny weather, etc.)	Child Factors (ill, family crisis, etc.)  Exceptional Circumstant (new interim carer, absent carer, etc.)				

# 1. THE OFFER ► A RICH ENVIRONMENT

INFRASTRUCTURE	public or private day-care centres	out-of-school care	child care families		
■● The basic arrangement of the ro	om consists of 4 to 6 areas	s, allowing children to cho	oose an activity and play		
in an area.					
The room where the children plants an area	ay is divided into 2 to 4 are	eas, allowing children to c	hoose an activity and		
play in an area.  An area is a clearly recognisable zo	one in the room that is reserved	for a specific type of activity Th	ne area is easily accessible for		
the children (a house area, constru	·	jor a specific type of activity. If	ic area is easily accessione joi		
■●▲ E.g.: While one child is making har	• •	lren choose to ride the bikes.			
The babies have a quiet area, an a	ctivity mat and an activity area	ı, etc.			
■ ▲ Apart from the basic arrangeme interests and needs.	nt, efforts have been mad	e to create areas that are	geared to the children's		
E.g.: An exploration area with all	kinds of rolling material - a carr	nonter area • a 'new ideas' area	a a hidina area		
E.g An exploration area with an	mas of ronning material • a carp	periter area • a new lacas area			
$\blacksquare \bullet \blacktriangle$ The areas are arranged in such a	-	• •			
E.g.: The dressing-up clothes can be a division between both areas.	oth be used in the exercise area	and in the doll area, a rack with	h dressing-up clothes serves as		
■●▲ Adjacent areas do not disturb ea	ach other.				
E.g.: A quiet area is far away from	an exercise area.				
■●▲ The available space is used in ar	optimal way.				
■● E.g.: A piece of cloth replaces the d	oor of a cupboard. The children	can 'hide' in the cupboard and	turn it into a cosy corner		
with cushions					
■●▲ E.g.: Because the play area is too sr	mall, the exercise area is moved	to the corridor, where the child	ren can ride the bikes.		
■●▲ The arrangement of the room is	geared to the children.				
E.g.: Photos and pictures hang at c	hildren's eye level. • The furnitu	re is at children's size			

■ The room is surveyable and the materials are easily accessible for the children. Everything is placed in such a way that it invites the children to explore.  E.g.: The boxes, and if possible the cupboards, are marked with clear pictograms and pictures, helping the children find the material themselves. The material is stored in open shelves and cupboards without doors.		
■●▲ The children get the opportunity to play outside and this opportunity is used in an optimal way.  E.g.: The park nearby sometimes functions as an extra activity area outdoors.		
MATERIAL AND ACTIVITIES  public or private day-care centres  out-of-school care  child care families	M	$\triangle$
Every corner/play area contains sufficient material for the number of children present: an offer that is not too limited but not too overwhelming either.  E.g.: It is sometimes more interesting for the children to play in a kitchen with just a few pots, instead of having to choose from a box stuffed with kitchen material.		
$\blacksquare lacktriangle$ The diversity of materials, and possible combinations stimulate the children's play		
■●▲ The material and furniture is maintained in good condition.  E.g.:Books are not torn apart • Games and puzzles are complete • Doll's clothes are clean.		
<ul> <li>There is a daily offer of guided and/or free activities.         <ul> <li>E.g.: The children can dance together on an appropriate selection of music.</li> </ul> </li> <li>There is a weekly offer of guided and/or free activities. These can be adjusted during the implementation based on impulses and suggestions coming from the children.         <ul> <li>Making handicrafts with boxes results in the building of a big camp, also using tables, chairs, etc.</li> </ul> </li> </ul>		
■ The room contains materials that stimulate all areas of development: gross motor skills (e.g. a play tower), fine motor skills (e.g. a construction area), communication (e.g. book area), sensory development (e.g. an activity wall), spatial insight (e.g. sandbox), social skills (e.g. a doll area), etc		
■ ■ The materials and activities on offer are geared to the children's various needs, interests and developmental levels.  E.g.: The material that is hardly touched at all by the children is put away for a while and replaced by other material. There are enough toys that appeal to both boys and girls. There is enough material for the different ages.		





■●▲ Constant efforts are made to bring sufficient variation and create new challenges for the children.  E.g.: Old sheets are provided as a temporary offer. The children can use them as dressing-up clothes or to mark off an (extra) area. By means of a toy library new materials are introduced on a regular basis. Children receive the opportunity to use real, non-commercial materials: an old telephone, washing-up brushes, etc	
■ A lot of thought is put into the offer and the function of activities.  ■ E.g.: Children are not put in front of the television in order to kill time. The supervisors watch television with the children and start a discussion on what they see. A lot of thought is also put into the planning of the day.  ■ E.g.: Group work is introduced in order to create a closer contact between the children in holiday care.	
■ Activities are offered based on the interests observed in the children.  E.g.: A planned activity is cancelled because the children are fascinated by a caterpillar discovered on the playground.  E.g.: Because an interest in babies was observed, an activity 'giving the dolls a bath' was offered.	

These are possible work point(s) in order to ENRICH the environment:





## 2. ROOM FOR INITIATIVE ► FREEDOM AND PARTICIPATION

FREEDOM OF CHOICE	public or private day-care centres	out-of-school care	child care families	M	$\triangle$
	ldren can choose from differ	rent activities and materi activity or prefer to do so	als. omething else.		
If the space outdoors connects indoors or outdoors.	with the room indoors the c	children can choose them	selves whether they play		
RULES AND AGREEMENTS	public or private day-care centres	out-of-school care	child care families	M	<u> </u>
opportunities for everyone, etc. \situation.	tional: they guarantee a smo g and changing agreements are: no You can change rules in the course ikes in the corridor, because there i	ot hindering the activities of ot of the year when the children o	hers, safety, maximum play		
, ,		children. and children together determi	ine the do's and don'ts.		
_		an only play in the ball bath bo			



PARTICIPATION (NOT APPLICABLE TO BABIES) public or private day-care centres out-of-school care child care familia	es 🔓	$\triangle$
<ul> <li>■ A The children can take some responsibility with regard to practical matters</li> <li>■ E.g.: Children can help tidy up, set the table, etc.</li> <li>■ E.g.: Every child in turn is responsible for the teenage area. The supervisor can count on this person to be responsible for the 'tidiness' in that area.</li> </ul>		
<ul> <li>The children are involved in taking all kinds of decisions.</li> <li>E.g.: Children help choose which drawings or handicrafts are put on the wall or they can bring something themselves.</li> <li>E.g.: The 10 to 12-year-olds decorate their own teenage area based on the designs of their own 'place of their dreams'.  They distribute the tasks among themselves. Children paint a board, construct a rack together with the supervisor, paint a pof cloth to separate a quiet area from the rest of the room.</li> <li>E.g.: The children who accompany a supervisor to the store can sometimes choose which vegetables they want to eat, etc.</li> </ul>	piece	

These are possible work point(s) in order to give the children more FREEDOM:





# 3. THE GUIDANCE STYLE ► SENSITIVITY / STIMULATION / AUTONOMY

	public or private day-care centres	out-of-school care	child care families	M	$\triangle$
■●▲ The supervisor gives impulses nities to continue their play.  E.g.: When the children are ridir use their fantasy.	J	ies to enrich the children's play			
■●▲ The enthusiasm of the superv tivities are offered are appeal		•	-		
■ ▲ The supervisor asks questions to communicate, etc. ■ ▲ E.g.: The supervisors attract the of clothing they will put on first E.g.: When a conflict occurs the	babies' attention when the ligit.	ht is put on. While dressing the childr			
■●▲ The supervisor pays extra atte	ention to children who ex	perience difficulties getting st	arted with an activity.		
E.g.: The supervisor helps the ch	ild choose an activity		,		
	public or private day-care centres	out-of-school care	child care families	W.	
E.g.: The supervisor helps the ch  SENSITIVITY  Supervisors take advantage of E.g.: Nappy time is an ideal more	public or private day-care centres  f particular situations to ment to have a 'conversation' we the time to become familiar velocity to eat independently, are fereedback on initiatives ta	pay individual attention to the vith a baby.  with the other children and are guide and one after the other so that they rec	child care families e children. d in their (choice of) activity eive individual attention.		





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The supervisor regularly expresses into words what the child experiences		
■●▲ Children are invited to express what they feel, do, think, expect.  E.g.: After a story the children can tell whether they have already experienced something similar.		
Extra attention is paid and understanding is expressed to children experiencing difficulties.  E.g.: Giving a new child some time to get used to the situation. Giving a child with a new baby brother extra attention.		
AUTONOMY public or private day-care centres out-of-school care child care families	M	À
Children can choose activities that appeal to them and their choices are respected.  E.g.: The supervisor proposes to make a puzzle, but s/he does not force them. If they prefer to play with the cars and the dressing-up clothes, they can.		
<ul> <li>Children get the room to experiment, to do their own thing during an activity.</li> <li>E.g.: The children themselves determine the outcome of an activity: an activity with boxes can result in building a camp.</li> <li>E.g.: Children can decide for themselves how they make something (which colours, materials, etc.)</li> <li>and determine when something is 'finished'. • Strawberries can be blue. • The drawings do not have to be identical.</li> </ul>		
The supervisor gives the children enough space to be independent instead of doing everything for them. There are instances when the supervisors consciously choose not to intervene.  E.g.: Children can take off the dressing-up clothes themselves, if they know how, even if this goes very slowly. • A supervisor does not always have to join an activity. • If a child can tie his own shoe laces, s/he should be allowed to do so, even if it takes a long time		
These are possible work point(s) in order to enhance SENSITIVITY/STIMULATION/AUTONOMY:		





# 4. THE GROUP CLIMATE ► FEELING AT HOME WITHIN THE GROUP

ATMOSPHERE AND RELATIONS	public or private day-care centres	out-of-school care	child care families		A
There is a relaxed, pleasant atm The children do not often quarr  E.g.: Babies look at each other an  E.g.: Before each meal (in holiday	rel, there are no cliques. d imitate one another.	3.	upervisor in the sitting area.		
■●▲ The supervisor is part of the gro	•				
	sor a question and (s)he goes	isors, they can turn to them an into this. • The children show him/he intly cling to the supervisor or deman	er what they are doing, they		
INITIATIVES	public or private day-care centres	out-of-school care	child care families	SW.	<u> </u>
Pleasant colours and soft mate  E.g.: Cloths are used to make an a  E.g.: A ceiling cloth turns the sitti	area or veranda less chilly.	decorate and arrange the roor	n.		
■●▲ There is often music on, to sing atmosphere.  E.g.: The supervisors sometimes to	3	or in the background to create	e a calm and relaxed		
Room is made to 'exhibit' the ch		things they have been working A high tower of blocks remains on th			
■●▲ The children recognise element ■●▲ E.g.: The children can bring music ■● E.g.:Photos from their parents ha the supervisors and parents, with	c from home. ing on the wall. The toys and	posters depict various families. A lan			

■ Supervisors explicitly put effort in offering activities in which the children can experience pleasant moments together.  ■ E.g.: The children eat in a relaxed, comfortable atmosphere. • Birthdays are celebrated. • There is a cosy corner where children can sit comfortably together. • Trips are organised.		
<ul> <li>■ ▲ In the way they intervene, supervisors express a concern to develop positive relationships among the children</li> <li>■ E.g.: Babies in their rocking chairs are put close to each other so that they can see one another.</li> <li>■ E.g.: Supervisors help the children resolve arguments • The children learn to share and wait their turn. • Children are stimulated to help each other. • Friendships are noted and get their rightful place.</li> </ul>		
<ul> <li>Activities and materials are offered in which children learn to distinguish feelings, to recognise them in themselves and in others and to communicate about them.</li> <li>E.g.: Supervisors tell children that it is okay to feel angry or frightened. Feelings are expressed into words by means of stories or a puppet show.</li> <li>E.g.: The different feelings are also present in the room: there are not only pictures of children who are laughing, but also children who are sad, frightened or angry.</li> </ul>		

These are possible work point(s) in order to make children FEEL AT HOME





### 5. THE ORGANISATION ► EFFICIENCY

COURSE OF THE DAY	public or private day-care centres	out-of-school care	child care families	W.	$\triangle$
■●▲ The successive moments of the E.g.: There are moments to relea		are geared to the children's ag s, moments when they are welcomed			
■●▲ The plan of the day is made ac ■●▲ E.g.: A day calendar is used with A clear signal is used to indicate ■▲ E.g.: For the babies there are fixed before they go to bed.	pictograms: each activity is re that it is time to tidy up.	presented by a symbol.			
The day schedule is flexible wire E.g.: A child who is not thirsty can get this.	_	al children's needs In the rest of the group. • Children who	o need more structure		
waiting for everyone to have the	ossible: children sitting at the t eir coat on; waiting for the last	able but having to wait until everyor	ne has received a biscuit;		
DIVISION OF SUPERVISING TASKS	public or private day-care centres	out-of-school care	child care families	M	$\triangle$
■● The supervisors are at any tim	e ready and alert. They in	nmediately respond in the chi	ld's best interest.		
If there are several supervisors flexibility in the response to ob E.g.: While one supervisor is still his tensor is still his tensor is more needs	oserved needs. elping a few children, another c	·			
A child care family can seek comunity.  E.g.: You want to share your expother out during holidays, in case	eriences with other child care j	arby or can attend a training e	_		



FORMS OF GROUPING	public or private day-care centres	out-of-school care	child care families		
When children are assigned to the children and supervisors is  ••• E.g.: There is awareness that the	taken into account.	. 5	e children and between		
■ E.g.: When a supervisor and a chi	-		llel group.		
■● In case of mixed groups some a E.g.: The eldest children of the gro	•	according to the children's ago the younger children get the whole			
Exchanging children between of E.g.: Siblings receive the opportung group, can 'visit' their previous gr	nity to play together or 'visit' e	possible. each other now and again. Children	n who have just joined a new		
■●▲ The rules of enrolment make it	possible that siblings ca	an join the same care facility.			

These are possible work point(s) in order to be more EFFICIENT:





# ► ACTIONPLAN

WORK POINTS for the period to to								
GROUP:								
We want to work on the following components of our approach:								
☐ the environment ☐ room for initial	ative  the guidance style  t	he group climate	☐ the organisation					
Work point 1. We want to make sure that	Concrete actions to be taken:	Evaluation						
Work point 2. We want to make sure that	Concrete actions to be taken::	Evaluation						
Work point 3. We want to make sure that	Concrete actions to be taken:	Evaluation						